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British Founders of Segundo LLC Celebrate Fourth of July as American Citizens

After a decade of helping the U.S. Government serve its citizens, Kam and Premi Hira -- officers of IT company Segundo -- have themselves become citizens. They'll celebrate the Fourth of July as newly minted Americans, continuing their support for Federal customers and the Northern Virginia community.

McLean, Virginia (PRWEB) July 3, 2009 -- In the first naturalization ceremony Fairfax County has ever hosted, local business founders Kam and Premi Hira were filmed by News Channel 7 reporters as the couple became official U.S. citizens, thereby achieving the dream that brought them from Wolverhampton, England, to America back in 1996.

In the decade since relocating their family to Northern Virginia, the Hiras have built lives -- and founded [Segundo LLC](#), an IT Company specializing in implementing end-to-end Oracle COTS and Oracle GOTS solutions -- on their strong belief in what it means to be an American.

In the [TV video report](#) on the citizenship ceremony, Fairfax County board chair Sharon Bulova noted that "new Americans are constantly replenishing this country and putting back into the community." The Hiras have been active in this regard, contributing to a wide range of local initiatives, including helping young entrepreneurs, participating in local school cultural events and helping to raise contributions for victims' of natural disasters such as the Tsunami.

"I think those who haven't been down the path don't quite understand the journey," says Premi Hira who is Senior Partner in the couple's LLC. "My parents were born in India and sought more opportunity in the United Kingdom. A generation later, Kam and I married and sought more opportunity here in America. But we found even more than opportunity: we found a home and chance to make a difference."

Kam Hira, President and CEO of Segundo, adds that "American culture reflects our own beliefs about the value of freedom, independence and service to the country and community."

The desire to serve was, in fact, what prompted the Hiras to draw on their backgrounds in financial accounting and business management to found Segundo in 1998. Since that time, their IT company has been instrumental in supporting the Federal government's implementation of the first version of Oracle® Federal Financials and has played a [key development role](#) in all later releases, including the current release of Oracle EBS R12. Along the way, Segundo has won numerous awards, including being recognized as one of the Deloitte & Touche "Fast 50" technology companies.

Kam and Premi view Segundo's success in terms of their own American journey. Says Premi: "Our vision was to create an IT company that could come into an [environment like the US government](#) and not just 'speak Oracle,' but also speak the agency's language and understand the history and laws that shape its operations, mandates and mission achievement."



Classified as a small, disadvantaged, woman-owned IT company, Segundo LLC specializes in Oracle® implementation and support for Federal and commercial IT customers. A full [corporate capabilities](#) profile is available at the Segundo Web site.

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Contact Information

Kam Hira

Segundo LLC

<http://www.segundo.net>

800-510-3032

Online Web 2.0 Version

You can read the online version of this press release [here](#).



QL2 Named to JMP Securities "Hot 100" List

QL2 announced that JMP Securities recently included QL2 in a published report titled, "The Hot 100: The Best Privately Held Software Companies."

Seattle, WA (PRWEB) July 2, 2009 -- [QL2](#), the leading on-demand data access platform provider, announced that JMP Securities, a San Francisco-based investment bank, recently included QL2 in a published report titled, "The Hot 100: The Best Privately Held Software Companies." The annual report profiles 100 of the leading private companies in the U.S. software industry, as identified by JMP's software research team.

"We are honored to be recognized by JMP Securities as a leading Data-as-a-Service (DaaS) company. With well over 100 airlines and scores of other companies benefitting from our data services," said [Russ Aldrich](#), CEO of QL2, "it's great to have the recognition and validation that QL2 is making an impact by giving our customers access to data that has been out of reach for too long."

About QL2

QL2 is the leading on-demand data access platform provider that delivers the right data in the right format at the right time. Organizations that depend on [market information](#) as part of their commerce strategy rely on QL2 to gain vital access to quantitative data on products and markets. QL2 lets customers quickly understand their market and make critical changes to stay aligned with their strategic objectives.

More than 250 clients in 40 countries depend on [QL2 Data-as-a-Service](#) (DaaS) solutions for accurate and reusable data on channels, products, competitive positioning, and industry specific markets. The QL2 client-roster includes more than 100 airlines, three of the top five global pharmaceuticals, and market leaders in retail, consumer products and life sciences. Founded in 2003, QL2 was named to the 2007 Inc. 500 and 2008 Inc. 5000 list of the fastest growing private companies, the 2008 Red Herring 100, and has been included in KMWorld's 100 Companies That Matter for the past four years and Trend-Setting Products for the past three years. For more information, please visit www.QL2.com.

Contact: Rosie Hausler | QL2 | 206-859-4224

###



Contact Information

Rosie Hausler

QL2 Software

<http://www.ql2.com/>

206-859-4224

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News Image





AvePoint Introduces Free Tool for Item-Level SharePoint Restores from SQL Server and DPM Backups

Free module delivers full fidelity, item-level restore capability from SQL Server and DPM backups, providing customers with granular SharePoint content recovery

Jersey City, N.J. (PRWEB) -- AvePoint, the leading provider of infrastructure management software solutions for Microsoft® SharePoint®, today announced the free release of the DocAve SQL Restore Controller. This tool enables the full fidelity, item-level restoration of SharePoint content from native SQL database backups, as well as databases restored by any third-party SQL backup tool, including Microsoft's Data Protection Manager (DPM). An independently-deployable module within the DocAve Software Platform, the SQL Restore Controller is being provided for download free in an effort to assist organizations that rely upon SQL Server or DPM backups to protect SharePoint data, while DocAve's more robust Backup and Recovery module delivers comprehensive item-through-platform level backup and restoration functionality for those organizations seeking to fully protect their SharePoint platform, optimize system resources, and improve service level agreements.

"We are proud to be able to offer this tool free of charge", said Dr. Tianyi Jiang, AvePoint's Chief Operating Officer. "In 2001, AvePoint was the first solution provider to offer full fidelity, item-level restores of SharePoint content. Because we now provide a broad spectrum of SharePoint backend management solutions, including administration, data protection, replication, archiving, compliance, reporting and migration, providing this tool for free is a great way to expose those new SharePoint adopters to DocAve's powerful capabilities and ease of use. Though administrators of more mature SharePoint deployments recognize the need for comprehensive platform protection and item-level precision on both the backup and the restore side, this tool is primarily for those who do not yet require these expanded capabilities. Releasing it free of charge is a small way for us to say 'thank you' to the SharePoint community."

AvePoint's SQL Restore Controller is available for free download from the [AvePoint website](#). The SQL Restore Controller is one tool within the DocAve Software Platform, a unified SharePoint infrastructure management solution offering 16 independently deployable modules. A fully enabled 30-day trial of the entire DocAve Software Platform is available for download. After 30-days, the DocAve SQL Restore Controller will remain active in perpetuity.

"Microsoft is very excited about AvePoint's free release of the SQL Restore Controller", said Kathleen Winder, Microsoft's Director of SharePoint and FAST Partners. "By enabling item-level restores of SharePoint content from Microsoft Data Protection Manager and SQL database backups, this tool complements DPM's functionality, and will extend DPM's position as the premier multi-platform data protection solution on the market. I'm excited about the new offerings. AvePoint has been delivering ground-breaking solutions for SharePoint infrastructure management since the platform's debut in 2001, and its free offering of the SQL Restore Controller will help the SharePoint community continue to leverage SharePoint and DPM for success."

AvePoint is offering its SQL Restore Controller free of charge in part due to the changing landscape of the SharePoint backup and recovery space. As SharePoint adoption accelerates, and the platform is leveraged for increasingly mission-critical tasks, including enterprise content management and knowledge worker



collaboration, administrators are recognizing the critical need for comprehensive data protection beyond what SQL backups can provide. One component of such protection is the ability to protect the entire SharePoint farm, including all server configurations, settings, and files that reside outside of the SQL database. The second component of comprehensive protection is the ability to perform granular backups, which empowers organizations to prioritize their various SharePoint datasets and apply discrete backup routines to each in order to optimize storage resources. These two key capabilities are critical in ensuring appropriately fast recovery should SharePoint content - or the entire SharePoint farm - become accidentally deleted or corrupted.

When organizations first deploy SharePoint, however, such functionality is usually not yet a chief concern. As a result, the ability to restore at the item-level from SQL Server backups is usually both sufficient and highly useful. By providing such a tool free, AvePoint wants to provide these organizations with the opportunity to utilize the industry's most award-winning and reliable SharePoint solution to meet its immediate needs. As the SharePoint deployments at these organizations expand and evolve into a more business-critical application, administrators will then be able to seamlessly upgrade their data protection solution without having to change platforms, since DocAve's full-featured Backup and Recovery module provides all the capabilities they'll require.

"AvePoint's new release is great news for the SharePoint community", commented Shane Young, SharePoint MVP and founder of the consulting firm SharePoint911. "This tool will allow administrators of SharePoint environments that are not necessarily 'business-critical' recover content with dexterity and speed. Though reliance upon SQL backups for data protection is not adequate for larger or more critical deployments - where granularity of backup and protection of critical elements residing outside the Content DB is vital - AvePoint's free SQL Restore Controller will certainly empower the SharePoint community and shake-up the market."

To learn more about the DocAve SQL Restore Controller and the entire DocAve Software Platform, and to download your free SQL Restore Controller today, please visit AvePoint at www.avepoint.com.

About AvePoint

AvePoint is proud to be a U.S. based technology company and software innovator. Since 2001, AvePoint has been a global leader in enterprise-strength infrastructure management solutions for all Microsoft SharePoint Products and Technologies. Propelled by one of the world's largest SharePoint-exclusive development teams outside of Microsoft, AvePoint's award-winning DocAve Software Platform delivers comprehensive and flexible infrastructure support for [backup and recovery](#), [replication](#), [migration](#), [administration](#), [archiving](#), [deployment management](#), and [compliance](#).

AvePoint's pioneering technology pilots the products of OEM partners such as NetApp and IBM. With headquarters, research facilities, and engineering centers in Jersey City, NJ, and wholly owned engineering centers and sales offices in San Jose, Atlanta, Chicago, Washington D.C., and Houston, USA; London, UK; Melbourne, Australia; Tokyo, Japan; Singapore; and Changchun, Dalian, China, AvePoint serves over 4000 enterprise customers, including many Fortune-500 companies. Winner of the Best of Tech Ed award for "Best SharePoint Product" in 2008, AvePoint is a Managed Gold Certified Microsoft Partner and GSA Certified Provider.

AvePoint Media Contact:



Tucker Hall - Marketing Manager
AvePoint
Tel: (201) 793-1111

###



Contact Information

Tucker Hall

AvePoint

<http://www.AvePoint.com>

201-793-1111

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IntegraScan Announces More than \$100,000 in Criminal Background Checks Given Away in First Week of IntegraScan Safe Kids Program

IntegraScan has announced an unprecedented amount of money given away during the first week of the company's Safe Kids Program. More than \$100,000 in background checks was given away during the first seven days of this innovative initiative.

Loxahatchee, FL (PRWEB) July 1, 2009 -- IntegraScan.com, a leading provider of background check services and criminal record checks, has announced they have given away more than \$100,000 in [criminal background checks](#) during the first week of the IntegraScan Safe Kids Program.

This unique program was spearheaded to help ensure that children involved in youth organizations of all types are protected from violent criminal behavior on the part of organization employees and volunteers.

According to national statistics, the number of youth organizations conducting background checks on employees and volunteers has dropped alarmingly due to economic troubles and reduced funding.

In order to halt this frightening trend, IntegraScan recently announced they would give away \$500,000 in criminal background checks each month to youth organizations around the nation. The unprecedented success of the [IntegraScan Safe Kids](#) program during its very first week is a testament to the need for these background checks.

The frightening reality is that if left unchecked, volunteers and employees with a history of manslaughter, rape, molestation, kidnapping and other heinous crimes can easily gravitate to these programs. Due diligence is the only method by which these undesirable individuals can be kept from harming the nation's youth.

IntegraScan urges parents to voice their concerns to organization leadership and encourages youth organizations to take advantage of criminal record and background checks, in order to facilitate a safer environment for youth.

About IntegraScan: IntegraScan is a provider of criminal background checks and other public records, dedicated to providing the nation's youth organizations with the tools required to ensure the safety of those within the programs. Background check services can be reached at [IntegraScan.com](#). Safe Kids can be reached at [IntegraScan.com/SafeKids](#) or you can visit them at the [IntegraScan](#) blog.

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**Contact Information**

Terry Sweet

IntegraScan Inc

<http://integrascan.com>

561-715-1705

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You can read the online version of this press release [here](#).

QL2 Appoints Phil Sabin as Chief Financial Officer

Following a Strong First Half of 2009 QL2 Also Makes Strategic Internal Promotions

Seattle, WA (PRWEB) July 1, 2009 -- [QL2](#), the leading on-demand data access platform provider, today announced the appointment of [Phil Sabin](#) to the position of chief financial officer. Sabin brings more than 25 years of experience in finance and accounting at fast growth start-ups and large corporations, including Software-as-a-Service (SaaS) and business intelligence companies. His addition further strengthens the QL2 operational and financial positioning as the company continues to expand.

"Following such a successful year it's important for QL2 to hire a chief financial officer with the leadership to direct structured financial growth," said [Russ Aldrich](#), chief executive officer at QL2. "Phil has a strong foundation of experience and will be instrumental in achieving several of our key strategic and financial goals. I'm confident that he'll be an asset to our seasoned executive team."

Sabin has 25 years of experience, including his tenure as vice president of finance at Revenue Science, where he helped raise more than \$80 million in venture capital funding. Prior to that, Sabin led acquisition integrations at Amazon.com. He has also held controller positions at Pathway Group and Sur La Table. Sabin's expertise includes financial reporting, cash management, budgeting and forecasting and business modeling.

QL2 is also announcing the promotions of [Scott Milburn](#) from vice president of operations and general counsel to chief operating officer and general counsel, Mark Ghazal from director to vice president of client services, and Mike McDermott from director to vice president of corporate development.

Newly appointed chief operating officer and general counsel [Scott Milburn](#) is an entrepreneurial senior executive and attorney. For the past 10 years, Scott has worked with early stage technology companies, focusing on corporate strategy and strategic alliances. Milburn's more than 30 years of experience spans venture funding, business development, finance and law.

QL2's new vice president of client services, [Mark Ghazal](#), has more than 10 years of software and emerging technology experience in QL2's client services organization. As a pioneer in the data access and delivery space, he has an expansive understanding of the properties of unstructured data in all its forms. Ghazal received a degree from the University of Washington.

Mike McDermott, QL2's newly appointed vice president of corporate development, has more than 15 years experience in consulting, business development and corporate marketing roles. McDermott's prior experience includes management consulting at the McKenna Group and corporate marketing at Peoplesoft. McDermott is a graduate of MIT and he has a MALD from the Fletcher School of Law and Diplomacy where he was a Ford Foundation Fellow.

About QL2 Software, Inc.



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Contact:

Rosie Hausler

QL2 Software, Inc.

206-859-4224

###



Contact Information

Rosie Hausler

QL2 Software, Inc.

<http://www.ql2.com/>

206-859-4224

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You can read the online version of this press release [here](#).

News Image





QuoteWerks Joins the ASCII Group

ASCII members to benefit from the efficiencies and channel centric features offered by QuoteWerks.

Orlando, FL (PRWEB) June 30, 2009 -- Aspire Technologies, Inc., a leading provider of sales quoting software solutions for the global small and mid-markets, today announced that it has teamed up with the ASCII Group, a professional association of independent information technology (IT) solution providers, integrators, and value added resellers (VARs) to offer [QuoteWerks](#) to the association's membership through their vendor program. A much anticipated collaboration for the two organizations' many mutual customers, the new relationship promises to deliver leading quoting solutions and resources to both ASCII members and their customers alike.

[The ASCII Group](#) was launched in 1984 with the sole focus of furnishing solution providers with the tools necessary to survive and grow in the competitive technology market. The program today has over 7,500 members worldwide and partners with leading manufacturers and distributors ConnectWise, Dell, Kaseya, Synnex, and Tech Data.

"The catalyst in forging this new relationship is the desire to familiarize ASCII members with the opportunities that QuoteWerks offers them which increase profitability and grow their businesses," explains Keith Carrington, vice president of sales and marketing for Aspire Technologies, Inc. "QuoteWerks has created a unique reseller program that offers ASCII members no enrollment costs, no sales quotas, and no support requirements as we will provide support to the ASCII member and their customers alike."

Additionally, ASCII members will benefit from the affordable pricing and concurrent user license model QuoteWerks offers to members, along with such IT centric features as:

- Real-time Price & Availability: A [real-time data module](#) using our DataOnDemand™ technology is available for QuoteWerks that delivers Accutech Data, Arbitech, Bell Micro, D&H, Digitek, Ingram Micro, SYNEX and Tech Data real-time pricing and availability to QuoteWerks users.
- Real-time Product Content: In addition to providing Real-time Pricing & Availability, the real-time module can also provide Real-Time Product Content through OpenICEcat. OpenICEcat is a worldwide open catalogue developed in co-operation with over [160 sponsoring manufacturers](#) for the purposes of providing real-time product content such as detailed product descriptions, pictures, and spec sheets. There is no charge for the OpenICEcat service.
- Online Ordering: An [online ordering module](#) is available for QuoteWerks that can place online orders with Ingram Micro, SYNEX, and Tech Data from within QuoteWerks. Users can order items from a single order, or combine items from multiple QuoteWerks orders into a single distributor order. QuoteWerks Online Ordering supports government and educational pricing. For Tech Data, it even supports Tech Data MyOrderTracker and assists Tech Data MyOpportunityTracker by optionally supplying end user details with the order.



About Aspire Technologies and QuoteWerks®

Aspire Technologies, the creators of the award winning QuoteWerks® sales quoting software, is the leading provider of sales quoting software with its award winning QuoteWerks® application deployed to thousands of businesses and enterprises worldwide. QuoteWerks® integrates with leading CRM and accounting packages, along with numerous IT distributors including D&H®, Ingram Micro®, SYNEX®, and Tech Data®, enabling businesses in all industries to integrate QuoteWerks® seamlessly into their existing environments. Aspire Technologies is headquartered in Orlando, Florida and is a Microsoft Certified Partner. For more information please visit www.quotewerks.com.

QuoteWerks is a registered trademark of Aspire Technologies, Inc. Other trademarks referenced are the property of their respective owners.

Media Contact

Keith D. Carrington

Vice President of Sales & Marketing

Phone: (407) 248-1481

Fax: (407) 248-1482

###



Contact Information

Keith D. Carrington

QuoteWerks

<http://www.quotewerks.com>

407-248-1481

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You can read the online version of this press release [here](#).

News Image





Winner of the \$50,000 “Recruiting Makeover” Contest is Announced

Juno Search Group from Rochester, NY crowned winner.

St. Louis, MO (PRWEB) July 1, 2009 -- Juno Search Group was [announced the winner](#) of the “Recruiting Makeover” Contest, receiving a \$50,000 complete business renovation. Juno was selected Monday, June 15th, 2009 after a panel of judges selected their 200-word essay as to why their firm needed a makeover from over 300 entries.

“We are a boutique firm that I consider to be unequaled when it comes to dedication, work ethic, and integrity,” said Kevin Dailey, Partner/Recruiting Manager of Juno Search Group. “These qualities, combined with the tools / programs offered in this contest, would provide a great opportunity for our firm to further develop and refine our skills and processes, leading to the achievement of even greater goals.”

Juno will receive technology solutions, services and expert advice from the recruiting industry’s “best of breed” companies which includes Broadlook, Buzz Recruiter, Careerbuilder.com, Employment Marketplace, Good as Gold Training, Sendouts, SGA Executive Tracker and TFI Resources.

“You can’t imagine our disbelief and excitement about winning the Recruiting Makeover,” said Dailey. “These new resources will allow Juno and our people to grow and achieve ultimate success.”

Juno is a firm with great drive and teamwork, which has enabled them to stay afloat during these hard economic times,” says Jonathan Herrick, [Sendouts](#) VP of Sales. “In keeping with our goal of giving back to the recruiting community, this makeover will give Juno the tools to build a highly successful business.”

For more information on the contest or about Juno Search Group please visit, www.recruitingmakeover.com.

About Broadlook:

Broadlook Technologies is the leader in the development of innovative software and services that empower HR Professionals to leverage the Internet for the identification and acquisition of passive candidate and competitive intelligence necessary to grow revenues and improve productivity. For more about Broadlook, visit their website at www.broadlook.com.

About BuzzRecruiter:

BuzzRecruiter is a recruiter focused web, logo, and graphic design solution provided by BizzwithBuzz, Inc. BuzzRecruiter provides professional web, search engine optimization (SEO), marketing and social media strategies that complement it's graphic design services for recruiting and staffing businesses everywhere. BuzzRecruiter clients receive superior one-on-one recruiter customer care and enjoy a true marketing partnership experience unmatched in the industry. For more information visit BuzzRecruiter.com.

About CareerBuilder.com:

CareerBuilder is the global leader in human capital solutions, helping companies target and attract their most important asset – their people. Its online career site, CareerBuilder.com, is the largest in the U.S. with more than



23 million unique visitors, 1 million jobs and 31 million resumes. CareerBuilder works with the world's top employers, providing resources for everything from employment branding and data analysis to talent acquisition. More than 9,000 Web sites, including 140 newspapers and broadband portals such as MSN and AOL, feature CareerBuilder's proprietary job search technology on their career sites. Owned by Gannett Co., Inc. (NYSE:GCI), Tribune Company, The McClatchy Company (NYSE:MNI) and Microsoft Corp. (Nasdaq: MSFT), CareerBuilder and its subsidiaries operate in the U.S., Europe, Canada and Asia. For more information, visit www.careerbuilder.com

Employment Marketplace

The EMPLOYMENT MARKETPLACE prints the quarterly EM magazine and our monthly online e-zine - EMinfo. Inside EMinfo you will read highlights of local, regional and national conferences of staffing associations from across the U.S. Feature articles, spotlights and success stories on recruiters, as well as training tips from the top trainers in the industry. For more information or to subscribe, please visit eminfo.com.

Good as Gold Training

Good as Gold Training was established in 1993 and provides comprehensive, cutting-edge training solutions that you can count on to catapult you forward, showing you exactly how to achieve and maintain the higher levels of professional success and financial freedom that you've always wanted, and that you undoubtedly deserve. Leading this highly professional team is Barbara Bruno, CPC, CTS, the CEO of Good as Gold Training, who has devoted her life to increasing the sales, profits and incomes of the individuals she trains. For more information, please visit www.goodasgoldtraining.com.

TFI Resources

TFI Resources is a multi-state payroll service providing a full range of services to recruiters in the temporary, contract and permanent placement industry by providing employer of record service, payroll funding and payroll processing. Many independent recruiters utilize TFI to expand their business to include temporary and contract placements while mid-size and large staffing firms use TFI to serve as employer of record for temporary and contract placements in states where they are not registered or licensed to do business. For more information, visit www.tfiresources.com.

About Sheila Greco Associates, LLC:

SGA's primary mission is to dramatically shorten the amount of time it takes clients to find the RIGHT executives. Since 1989, SGA has been a True Recruiting Solutions Company, specializing as a single source provider of online data, Custom Research, Recruiting Support, and candidate name generation to executive search and HR professionals. To learn more about SGA visit <http://www.sheilagreco.com/>.

About Sendouts, LLC:

Sendouts is the leading, single source provider of recruiting software for third party staffing and recruiting firms. Sendouts web-based recruiting software enables recruiting firms to streamline their recruiting process, increase productivity, and make more placements.

Additionally Sendouts provides unparalleled training and support and is backed by an industry leading 98% customer satisfaction rate. Sendouts clients on average achieve an internal growth rate of 48% and increase job



order fill rates by over 20%. Sendouts helps more than 1000 firms automate and manage the entire recruiting process, from sales to final placement, For more information, visit www.sendouts.com or call 877-309-5222.

This press release was distributed through eMediawire by Human Resources Marketer (HR Marketer: www.HRmarketer.com) on behalf of the company listed above.

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Contact Information

Ainslie Gordon

Sendouts

<http://www.sendouts.com>

314-854-5023

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PostgreSQL 8.4 Released, Now Easier to Use Than Ever

The PostgreSQL Global Development Group has released version 8.4, continuing the rapid development of the world's most advanced open source database. This release contains an abundance of enhancements to make administering, querying, and programming of PostgreSQL databases easier than ever before. With 293 new or improved features in version 8.4, there are even more reasons to choose PostgreSQL for your next project.

New York, NY (PRWEB) July 1, 2009 -- The PostgreSQL Global Development Group has released version 8.4, continuing the rapid development of the world's most advanced open source database. This release contains an abundance of enhancements to make administering, querying, and programming of PostgreSQL databases easier than ever before. With 293 new or improved features in version 8.4, there are even more reasons to choose PostgreSQL for your next project.

The most numerous changes in PostgreSQL 8.4 are new or improved administration and monitoring tools and commands. Each user has their own favorite features which will make day-to-day work with PostgreSQL easier and more productive for them.

"We've used PostgreSQL for seven years now, and we're really looking forward to many of the features in 8.4, particularly column permissions, per-database locale, partial matches for GIN indexes and user defined exceptions," says Jeffrey Webster, CTO of ZooLoo.com. "PostgreSQL has allowed us to grow without sacrificing data integrity."

Among the most popular enhancements are:

- * Parallel Database Restore, speeding up recovery from backup up to 8 times
- * Per-Column Permissions, allowing more granular control of sensitive data
- * Per-database Collation Support, making PostgreSQL more useful in multi-lingual environments
- * In-place Upgrades through pg_migrator beta, enabling upgrades from 8.3 to 8.4 without extensive downtime
- * New Query Monitoring Tools, giving administrators more insight into query activity

Version 8.4 makes data analysis easier through the advanced ANSI SQL2003 features of windowing functions, common table expressions and recursive queries. "These query structures increase the expressiveness of PostgreSQL's dialect of SQL substantially, allowing users to ask interesting questions in a single query that would have been impossible to ask before," explains Sailesh Krishnamurthy, Founder, Truviso. Enhancements to stored procedures, such as default parameters and variadic parameters, make database server programming simpler and more compact.

The new release boosts application performance as well, as Kevin Grittner, Database Administrator for the Wisconsin Courts System comments, "PostgreSQL continues to improve performance in every major release. Version 8.4 has added several optimizations, such as semi-joins and anti-joins, which provide dramatic improvement in the run time of some of our most demanding queries."

These features mean that PostgreSQL 8.4 will serve more users than ever, such as the OpenStreetMap project. "When we were planning the new version of the OpenStreetMap API, it became clear that we needed a



world-class database that not only ticks the right feature boxes, but actually runs well at the scale we need. Although there are many open source databases available, PostgreSQL was the obvious choice," says Tom Hughes, OpenStreetMap system administrator.

Contact for more information:

Josh Berkus
415-752-2500
San Francisco, CA

Bruce Momjian
+1-610-359-1001
Philadelphia, PA

- * Download PostgreSQL 8.4: <http://www.postgresql.org/download/>
- * Full list of 8.4 Features (English): <http://www.postgresql.org/about/press/features84>
- * Release Notes (English): <http://www.postgresql.org/docs/8.4/static/release.html>
- * Extended Press Release: <http://www.postgresql.org/about/press/presskit84.html>

About PostgreSQL:

PostgreSQL is the collective work of hundreds of developers, building on over twenty years of development which began at the University of California, Berkeley. With its long-term support of enterprise-level transactional database features and scalability, PostgreSQL is being used by many of today's most demanding businesses and government agencies. PostgreSQL is distributed under a BSD license, which allows use and distribution without fees for both commercial and non-commercial applications. Learn more on our home page: <http://www.postgresql.org>.

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Contact Information

JOSH BERKUS

PostgreSQL Project

<http://www.postgresql.org>

+1-415-752-2500

Online Web 2.0 Version

You can read the online version of this press release [here](#).



Product Analytics Provides Compelling ROI

Aberdeen report cites value of analyzing product operational data such as log files.

Sunnyvale, Calif. (PRWEB) June 30, 2009 -- Glassbeam announced today that a leading research firm sees immediate and compelling ROI for manufacturers and software companies looking to analyze their operational data, such as log files and configuration files, from customer locations.

The report from Aberdeen Group research notes that companies gathering operational data and analyzing the information have had a 6.3% increase in contract renewal rates and 7% increase in service revenues.

"We were getting tons of data from our products, but the structure of the data made it very difficult to analyze and correlate," said Chris McBride, senior vice president, global customer operations at BlueArc Corporation. "With the help of product analytics, I will be able to handle more customers in a quality manner with better tools and be equipped with better information. With better analytics we can identify issues before they become problems, proactively contact customers and resolve potential situations, thereby avoiding support calls before they ever surface. That will greatly help us to drive efficiency and increased customer satisfaction in the service organization."

Gathering real-time information from devices worldwide and understanding the various metrics and usage components, without an automated tool, is onerous and time consuming. Glassbeam's product analytics, delivered using an on-demand software-as-a-service(SaaS) subscription model, helps manufacturers realize immediate ROI across their support, services, product and engineering organizations by mining product operational data from their customer locations.

In times of tight budgets, customers tend to invest more in solutions that offer a tangible and immediate ROI.

"Analytical tools, such as product analytics, are becoming a must have for Best-in-Class companies looking to drive additional value from real-time data acquired from their devices and software applications," reports Sumair Dutta, senior research analyst at the Aberdeen Group. "Leading companies such as BlueArc are modeling an ROI of 25% savings on service costs and a 10x return on investment by using the intelligence gathered from product performance data and by sharing this information across all functional realms in the organization including engineering, marketing, services and support. As such, these organizations are looking to better understand their customers' needs and tailor new products and services to drive new business opportunities."

Glassbeam's technology enables hardware and software manufacturers to mine the massive quantities of product operational semi-structured data, such as log data, contained in any computing device or software. The solution converts the product operational data into actionable information using a unique technology that scales to analyze terabytes of data using next generation data warehousing techniques.

The Glassbeam solution is applicable to companies across multiple verticals such as software, servers, storage, networking, telecom, medical devices, energy and industrial sectors.



"By monitoring performance attributes and trends on how our products are being used, we can develop new products and features that fit the exact needs of our customers. With improved visibility we can also offer tiered products for different markets as we can ascertain what to include or what to take out and how that will impact the capabilities of our product," said Katrina Bell, senior product manager at OptiMedica.

A complete copy of the report is available on the [Aberdeen Group](#) website.

About [Glassbeam](#)

Based in Sunnyvale, Calif., Glassbeam is the first company to provide an on demand solution for product analytics - an automated, highly visual business intelligence solution to help equipment manufacturers and software companies unlock the business value of operational data such as log files, configuration information, system and statistics logs and various other semi-structured data. To learn more visit <http://www.glassbeam.com>.

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Contact Information

Sri Desikan

Glassbeam

<http://www.glassbeam.com>

408 740 4621

Online Web 2.0 Version

You can read the online version of this press release [here](#).



RoamZone Security Systems Introduces Breakthrough Technology to Provide Security Solutions Worldwide

Britt Bambic, founder and CEO of RoamZone Security Systems, today announced the update of the company's website (<http://roamzonesecuritysystems.com>), which features new information on The Beehive™, a breakthrough technology that signals a new approach to protecting facilities and equipment from terrorist attacks and other dangers to safety. A full-scale and fully functioning Beehive prototype is targeted for early 2010.

Boise, ID (PRWEB) June 30, 2009 -- Britt Bambic, founder and CEO of RoamZone Security Systems, today announced the update of the company's website (<http://roamzonesecuritysystems.com>), which features new information on The Beehive™, a breakthrough technology that signals a new approach to protecting facilities and equipment from terrorist attacks and other dangers to safety. A full-scale and fully functioning Beehive prototype is targeted for early 2010.

According to Bambic, "In the universe of international security systems, the Beehive™ is a truly "disruptive" technology. It will change the way airports, seaports, embassies and other facilities define a secure environment for years to come."

Following the tragic events of September 11, 2001, when governments and private concerns began to reexamine various means of providing safety and security, effective solutions have been elusive. RoamZone's Beehive™ provides a solution that is an authentic game-changer.

The Beehive™ is a Modular Wireless Communications and Security platform that provides a turnkey solution utilizing hyperspectral imaging for automated security detection and tracking. The Beehive™ Network replaces man-powered security services (like TSA) by automating the scanning, detection, and tracking process and covering broader areas of concern.

It makes it possible for security personnel to avoid the use of politically charged, usually controversial programs like the "profiling" of potential terrorists because it is an essentially neutral, data-based information-gathering system.

The Beehive™ harnesses science and technology to enhance national security, international security, and the personal safety of individuals. In today's highly dangerous and complex environment of international terrorism and the need for heightened security, both governments and private institutions are charged with the necessity and responsibility to protect citizens and facilities necessary for travel, commerce, and manufacturing--and civilized society as we know it.

"The Beehive™ system," says Bambic, "provides the most effective and cost-efficient solution available in the security market. We have received considerable interest in our truly innovative solution from clients worldwide and from the U.S. government."

Here are some of the features that distinguish The Beehive™ from other firm attempting to provide security



solutions in today's complex security and safety environment:

- Real-time detection and identification of over 100 different hazardous substances, including all known explosive substances, at distances of up to 100 feet
- Real-time capability to tag and track vehicles, persons of interest in a crowd, at a checkpoint, or at a public event within the Beehive network
- Quick-release attachment system that allows easy installation and removal from any vehicle or mounting system for rapid deployment enabling the Beehive to be deployed anywhere
- Real-time audio and visual alert signals upon identification of a threat
- Real-time, exact identification and location of substances, persons of interest, or other threats displayed on the standard notebook control unit
- Recording and storage of all camera images for a time period identified by the customer
- Automatic Beehive-to-Beehive sharing and handoff within the Beehive system ensures that all Beehives within the operating area receive real time updates and alerts for a secured area

"Other security companies have their own hyperspectral products, but the Beehive offers advanced functionality and user-friendly design, says Bambic. "The Beehive™ system is undeniably revolutionary and is the most advanced security technology in the world."

Interest from U.S. Government agencies has been significant, following RoamZone's response to a DHS RFI in January 2009. Other parties have also expressed support for The Beehive™ System and expect to test the Beehive prototype, which will be available soon. Foreign governments have communicated considerable interest regarding deploying the Beehive™, where threats to secure facilities and equipment are particularly widespread, frequent and severe.

About RoamZone:

RoamZone Security Systems is a security technology company committed to the protection of people and institutions worldwide. RoamZone specializes in the development of detection technologies to prevent dangerous and elusive threats from becoming successful terrorist attacks. Our signature technology, The Beehive™, is a spectral camera-based installation that gathers and processes data in variety of high security military and civilian environments from airports to industrial facilities to provide the highest level of protection of life and property. The Beehive is designed to gather information that can discover the presence of explosives, plastic and metal weapons, and radioactive devices, such as dirty bombs and nuclear weapons so that authorities can effectively respond to the threats they pose.

For more information about The Beehive™, visit our website at <http://roamzonesecuritysystems.com>.

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Contact Information

MARTIN GROSSMAN

RoamZone Security Systems

<http://roamzonesecuritysystems.com/>

503-775-4192

Online Web 2.0 Version

You can read the online version of this press release [here](#).



MemWine™ and MemVideo® - Personal Memories On Call

For Wine lovers, MemWine™ helps recall personal wine favorites, ratings and tasting notes. By mobile phone or Internet, users can add new wines and update impressions while still fresh wherever they are. Likewise for video enthusiasts, MemVideo® provides instant recall of favorite movies, ratings and personal reviews with the freedom to update details whenever one chooses by mobile or Internet.

Phoenix, AZ (PRWEB) June 30, 2009 -- MemWine™ (<http://memwine.com>) and MemVideo® (<http://memvideo.com>) offer a simple solution to help preserve personal memories. Originally designed as online databases, these services have expanded and are especially suited for mobile phones allowing freedom to access relevant memories while on the go. When inspired, one can update sensual impressions of a new wine or add comments on a new video while still fresh. And users have the freedom to add their wine details and videos independent of the generic database.

Mobile access can be thru popular smartphones such as the iPhone, Palm Pre, Blackberry, Google Android and other web enabled phones. Even standard cell phones that have a data connection are compatible with the user interface. Thus the average mobile user can retrieve or update his personal information quickly and easily without having to buy a new smartphone or download an application.

"Our internet servers in North America can reach a potential market of over a billion people worldwide," says Dick Roemer creator of the services. "Universal access, simple user operation and free service help establish our unique position in information resources. As information overload swamps our senses, we have plans to offer new personal memory services to help people retrieve meaningful information as and when needed."

MemWine™ helps keep wine memories fresh in a dynamic personal database with details such as your favorite wines (or ones to avoid), personal ratings, price, inventory, tasting notes, referrals by friends and experts, even ambiance settings.

MemVideo® similarly helps users recall favorite movies, personal ratings, reviews, home inventory and referrals. Information can be updated and new videos and comments added on the spot by mobile, smartphone or PC.

For further information on Mobile features and how to access the services on Mobile phones see:

<http://memwine.com/mobile.htm> for MemWine™
<http://memvideo.com/mobile.htm> for MemVideo®

Contact:

MemWine™ : press (at) memwine.com

MemVideo® : press (at) memvideo.com

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Contact Information

Dick Roemer

MemWine

<http://memwine.com>

602-380-6921

Online Web 2.0 Version

You can read the online version of this press release [here](#).



Penguin Computing Delivers University Of Delaware's Fastest Supercomputer to Global Computing Laboratory

Custom GPGPU cluster to be used for the development and testing of next generation parallel computing algorithms for molecular modeling

San Francisco, Calif. (PRWEB) July 1, 2009 -- Penguin Computing, experts in high performance computing solutions, today announced that the University of Delaware Global Computing Laboratory has deployed the university's largest supercomputer, code-named "Geronimo", based on a custom GPGPU design utilizing NVIDIA Tesla GPU computing technology coupled with Intel 5400 series processors.

The cluster, funded by the University in conjunction with the NVIDIA University Partnership Program, will be used to support the research goals of the Global Computing Laboratory headed by Assistant Professor Michela Taufer. The University of Delaware's team including Dr. Taufer and key collaborators Dr. Sandeep Patel from the Chemistry Department and Dr. Dionisios G. Vlachos from the Chemical Engineering Department is targeting the enhanced performance of large-scale simulations of molecular systems based on Monte Carlo (MC) and Molecular Dynamics (MD) methods.

"MC and MD simulations are excellent targets for GPU acceleration since most aspects of these algorithms are easily parallelizable," said Professor Taufer. "Our GPGPU cluster is not a traditional cluster and we needed Penguin Computing's expertise in designing a high-quality, turn-key system that optimized our performance goals within our fixed budget."

The Penguin designed "Geronimo" cluster provides over 12 TFLOPS of compute power and was delivered as a turn-key integrated system.

"We are delighted that Dr. Taufer and the University of Delaware have chosen Penguin Computing to support their research in GPU-based molecular modeling," says Tom Coull, General Manager Products and Engineering at Penguin Computing. "The utilization of parallel computing architectures such as GPUs constitutes an important step towards the ultimate goal of achieving atomistic resolution of very large length scales over very long time scales. Supporting this objective for researchers and scientists involved in atomistic molecular dynamics simulation remains a key focus area for Penguin Computing."

About Penguin Computing

Penguin Computing, headquartered in San Francisco, California, specializes in complete, integrated HPC clustering solutions. Penguin has been a successful innovator for over a decade, providing Linux HPC solutions to a variety of industries. Penguin's staff, including the originator of the Beowulf Cluster architecture, has unsurpassed experience in delivering a powerful combination of fully integrated HPC clusters, comprehensive cluster management software, and services. For more information about Penguin Computing and Penguin products please go to www.penguincomputing.com.

About the University of Delaware

The University of Delaware has a great tradition of excellence, from our founding as a small private academy in



1743, to the research-intensive, technologically advanced institution of today. The University received its charter from the State of Delaware in 1833 and was designated one of the nation's historic Land Grant colleges in 1867. Today, UD is a Land Grant, Sea Grant and Space Grant institution. UD also is classified by the Carnegie Foundation for the Advancement of Teaching as a research university with very high research activity--a designation accorded to less than 3 percent of U.S. colleges and universities.

A state-assisted, privately governed institution, UD offers courses in a broad range of disciplines, including 4 associate's programs, 130 bachelor's programs, 79 master's programs and 39 doctoral programs through our seven colleges and in collaboration with more than 50 research centers. Our student body includes more than 16,000 undergraduates, 3,500 graduate students, and 1,000 students in professional and continuing studies from across the United States and around the world.

Penguin Computing is a registered trademark of Penguin Computing, Inc. Linux is a registered trademark of Linus Torvalds. Other names are for informational purposes only and may be trademarks of their respective owners.

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Contact Information

Crystal Smith

Penguin Computing

<http://www.penguincomputing.com>

415 945 2805

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You can read the online version of this press release [here](#).



EnterpriseOne Consulting Announces Training to Work in the Pharmaceutical Field and be Compliant with FDA Good Manufacturing Practices; Sessions will Start in September 2009 in Philadelphia and Atlanta

The Department of Health and Human Services has been expanding their Pandemic Flu emergency preparedness program and has funded several major pharmaceutical companies to develop a cell based H5N1 bird flu vaccine to be produced at 4 US based plants. In 2011 these plants will be expected to be in full operation and therefore the need for FDA regulations trained Manufacturing, engineering, Information technology and laboratory personnel to handle daily business operations.

Philadelphia (PRWEB) June 30, 2009 -- The Department of Health and Human Services has been expanding their Pandemic Flu emergency preparedness program and has funded several major pharmaceutical companies to develop a cell based H5N1 bird flu vaccine to be produced at 4 US based plants. In 2011 these plants will be expected to be in full operation and therefore the need for FDA regulations trained Manufacturing, engineering, Information technology and laboratory personnel to handle daily business operations.

If you would like to learn the requirements to work in the pharmaceutical industry then the EnterpriseOne training program will provide the following essential programs.

1. Fundamentals of current Good Manufacturing Practices
2. Writing, and following Standard Operating Procedures
3. Good Documentation Practices
4. Validation
 - a. Data Center, hardware and software Qualification Protocols and Testing to meet FDA 21 CFR part 11 regulations.
 - b. Equipment Commissioning, OQ,PQ testing and lifecycle documentation
 - c. Process Validation Methods
 - d. Cleaning Validation
 - e. Packaging Validation

This training program will be developed over the next two months and is a solid path to success for those from outside the pharmaceutical industry who wish to start a new career path. Who should attend?

- Manufacturing and Packaging Operations staff, from chemical and other high volume manufacturing environments.
- Facility, Maintenance and Engineering Staff
- Scientific and laboratory personnel.

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Contact Information

Stephen Colletta

EnterpriseOneConsulting

<http://EnterpriseONE.homestead.com>

404-702-1860

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You can read the online version of this press release [here](#).



Visual DataFlex 2009/15.0 is Released; AJAX Library Support Now Official in RAD Software Suite for Building Windows Desktop and Web Database Applications

Visual DataFlex 2009/15.0 delivers new Studio additions and features that provide immediate value to developers to help build applications faster and more efficiently, with a focus on new features that developers can use to rapidly deliver new application enhancements to their customers and their marketplaces in order to compete more effectively and win more business in 2009.

Miami, FL (PRWEB) June 29, 2009 -- Data Access Worldwide has announced the global availability of Visual DataFlex 2009/15.0, the company's latest release of its flagship rapid application development framework for building business software solutions for Windows and Web platforms.

[Visual DataFlex 2009/15.0](#) delivers a number of new features and enhancements, including official AJAX Library support for Web applications, Studio enhancements, runtime improvements, new and improved classes, Visual DataFlex Library enhancements, and more.

"Visual DataFlex 2009 is the most advanced release to date of our leading RAD software suite, providing immediate value to our developer customers that makes 'sense' and makes 'cents' in the current economy," says Chip Casanave, Data Access' President and CEO.

Early adopters of the Visual DataFlex 2009/15.0 release are also enthusiastic about this latest release.

"I am very impressed with the work that has gone into the studio and the backwards compatibility... Yet again a fantastic product!" says Frank Valcarcel of the Florida-based business software application development house [Cove Systems, Inc.](#)

With Visual DataFlex Studio and its application framework, class library and rich set of pre-programmed, data-aware controls and components, the design and implementation of Windows and Web applications is a structured, well managed process resulting in fast, easy visual development.

With the Visual DataFlex Web Application Server it is easy to Web-enable existing Windows solutions as well as to create new Web applications. Visual DataFlex Windows and Web applications share a common technical and operating foundation so developers can reuse large portions of Windows applications to create new, browser-based solutions in minimum time.

The secure, high-performance Visual DataFlex Web Application Server seamlessly integrates with the Windows application environment. It's also easy to build Rich Internet Applications (RIA) with the AJAX Library for Visual DataFlex.



Visual DataFlex also makes it easy for developers to deliver great-looking menus, tool bars and skins in Windows applications with the included Codejock Xtreme CommandBars ActiveX controls and Xtreme Skin Framework.

Learn more about fast & easy Windows and Web database application development at www.VisualDataFlex.com

A free Visual DataFlex Personal licensed installation is available for download from [Download.com](#).

Personal and commercial licenses can also be downloaded from www.VisualDataFlex.com/GetVDF.

Find regional Data Access Worldwide representatives at www.DataAccess.com/Buy .

Visual DataFlex 2009/15.0 also includes the new [Electos 4.0 Web Content Management System](#) featuring an improved Studio, site administration and security features, support for SEO-friendly URLs, new templates for easily building member sign-up and Web shop order detail pages, simpler installation, and more.

About Visual DataFlex

Visual DataFlex is an advanced software tool for building Windows and Web database applications and Web services. The application development framework includes visual design tools, productivity enhancing wizards and code generators, a comprehensive class library, a compiler & debugger, connectivity for leading client/server SQL databases including Microsoft SQL Server, IBM DB2, and Pervasive.SQL as well as an embedded database, and a scalable, high-performance Web Application Server.

About Data Access Worldwide

Data Access Worldwide is a leading global provider of application development software and professional services. The company builds advanced tools used by IT professionals to develop database independent business solutions. As consultants, the company applies their software tools and expertise to help clients automate business processes, enhance customer service and utilize information assets to make informed strategic and tactical business decisions. Data Access Worldwide has delivered over 400,000 Visual DataFlex and DataFlex software licenses to application customers in accounting, health care, finance, insurance, hospitality, manufacturing, transportation and government sectors. Established in 1976, Data Access Worldwide is headquartered in Miami, Florida with regional offices in Hengelo, The Netherlands; São Paulo, Brazil; and Melbourne, Australia. A network of distributors and channel partners deliver and support the company's products in over 20 countries. For more information about Data Access Worldwide telephone +1 305 238-0012, or visit www.DataAccess.com.

Contact:

United States

Randall Rutherford, marketing manager

Data Access North America

+1 305-238-0012



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Contact Information

Randall Rutherford

Data Access Worldwide

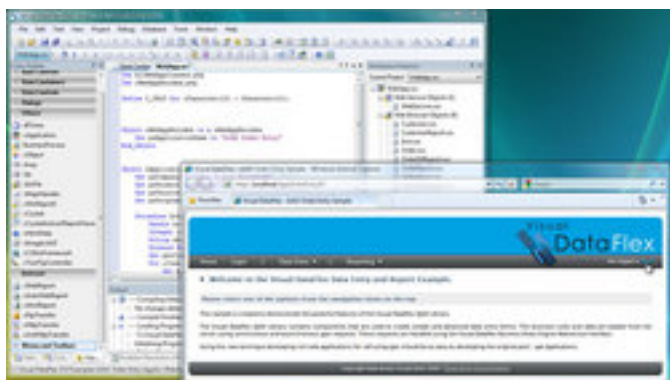
<http://www.DataAccess.com>

305-238-0012

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News Image





Pandora Recovery Software Passes 500,000 Downloads; Sits Proudly in the Top 25 Most Downloaded System Utilities on Download.com

Pandora Corp.'s free Data Recovery Tool, Pandora Recovery, surges in popularity and success, passing the half-million download mark. Recovery 2.1.1 is released with an expanded list of recoverable files.

San Diego, CA (PRWEB) June 29, 2009 -- The incidents are numerous, unavoidable and too often when data is lost and not retrieving that data is not an option. PC users around the globe will attest to the fact that an easy-to-use data and file recovery program is essential to have in your arsenal of utilities.

That's where [Pandora Recovery](#) has come in handy for more than half a million people. The free data recovery tool from Pandora Corp. not only recently passed the 500,000 download mark on [cNet's download.com](#), but it is consistently featured in the weekly Top 10 most downloaded System Utilities list, and recently broke into the Top 25 most downloaded System Utilities of all time!

"Computers are a big part of everyday life. Between business and pleasure, we live an increasingly digital lifestyle," says Pandora Corp. co-founder, Manuel Coats. "That causes mistakes to be more damaging when they happen... and, as everyone can attest to, they certainly do happen."

Pandora Recovery is able to recover deleted and/or lost data from both NTFS and FAT formatted drives. It scans the requested drive and builds an index of both existing and deleted files and directories. Users then have full control over which files to recover and what destination to recover them to. In addition, users have the ability to preview deleted files of certain types (images and text files) without performing the full recovery.

A full list of Pandora Recovery 2.1.1 features can be found on [PandoraRecovery.com](#).

"We wanted to create a program that would recover as much as possible for our users," says Manuel Coats. "At the same time, we wanted the program to be incredibly easy to use for the average non-technical computer users who need a fast and efficient recovery."

And they have succeeded. A survey of users after initial use found that 86% would definitely continue to use the program and recommend it to others. Coats points out that those numbers, for a free online software product, are staggering.

Pandora Recovery is also available on a removable storage unit (USB jump drive). [Pandora Mobile Recovery](#) requires no installation and greatly increases the data recovery success by running the program from and recovering the deleted data to the Pandora Mobile Recovery unit. Utilizing the Mobile version omits the chance of data being further corrupted or written-over during an installation process.

"Ever since the release of Pandora Recovery in 2007, we've received [rave reviews](#) from users saying how our



product has recovered years of data thought lost and gone forever due an accidental delete or drive format," says Chief Software Evangelist, Chris Graham. "We've even had people claim that we saved their jobs."

Graham says positive feedback like that keeps his team working hard to ensure Pandora Recovery is the strongest tool available to those in need of data recovery. The next step for the team is incorporating the most requested feature: permanent deletion of selected files.

And it certainly won't end there. Manuel Coats says the program will continue to evolve and grow just as the world's dependency on electronic data does.

"We're going to keep working on it and expanding the list of potentially recoverable files and data," says Coats. "We'd also like to help people recover deleted emails - that's on the list for sure."

Most likely, it will not be a program you use daily... but when you need it, you need it - and efficient and effective programs like Pandora Recovery can really save you a lot of stress and headaches in your PC usage. While the basic software is still free to everyone, for just a little more than the price of an empty USB flash drive, you can buy the Pandora Mobile Recovery, which also comes with a demo version of the company's signature monitoring software, [PC Pandora](#) (with a \$20 coupon to purchase).

System Requirements: Pandora Recovery requires Windows 2000, Windows XP, Windows 2003 Server or Windows Vista for installation. Pandora Recovery recovers deleted data from NTFS and FAT formatted drives. There are no plans at this time to create a version compatible with the Mac, Linux, or any other non-Microsoft Operating System.

About Pandora Corp.: Pandora Corporation was formed with one goal - to help our customers monitor, control and protect their families and themselves online. From keeping children safe from predators and shielding them from potentially harmful or mature content, to ensuring the integrity of your relationships, online records, accounts and personal information, Pandora Corporation's flagship PC Pandora program is an essential tool in the fight against the potentially catastrophic consequences of having your privacy (or that of your family) breached. Pandora Corporation continues to innovate and integrate features our users want and request. Pandora Recovery's upgrades come as a proof of our commitment.

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Contact Information

Ken Shallcross

Pandora Corp.

<http://www.pandorarecovery.com>

718-884-0689

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You can read the online version of this press release [here](#).

News Image





NetSuite OneWorld Is The First Production SaaS Business Suite To Earn Financial Certification In Germany

NetSuite OneWorld Offers Multinational Companies Unique Tax and Audit Trail Features for Financial Management in Germany. NetSuite Brings Cloud Computing to German Companies and Subsidiaries.

London (PRWEB) June 30, 2009 -- NetSuite Inc. (NYSE: N), a leading vendor of [cloud computing](#) and integrated [business software](#) suites, today announced that NetSuite and NetSuite OneWorld have become the first generally available Software as a Service (SaaS) business management suites to be certified by the German Institute of Auditors (Institut der Wirtschaftsprüfer in Deutschland e.V.). The certification validates NetSuite suitability for use in regional divisions of multinational companies with operations in Germany, or for use by companies headquartered in Germany. NetSuite OneWorld is a complete business application with capabilities that span business functions across the enterprise from Customer Relationship Management ([CRM](#)) to [Enterprise Resource Planning \(ERP\)](#) and Ecommerce, and offers businesses the opportunity to lower operating costs and eliminate capital expenditures associated with on-premise systems by moving key business processes to the Cloud. For more details on NetSuite for German businesses, visit www.netsuite.com/de/.

The certification of NetSuite and NetSuite OneWorld for Germany is based on the German Auditing Standard 880, "Issue and Use of Software Attestation Reports" (IDW PS 880) issued by the Institute of Public Auditors in Germany (IDW), ensuring compliance with Commercial Code (Handelsgesetzbuch), tax regulations defined in the Fiscal Code (Abgabenordnung), IDW Accounting Principles and generally accepted EDP-supported accounting and bookkeeping systems (GoBS). In principle, the Standard requires systems to provide controls, audit trail and reporting capabilities sufficient for a business to deploy Sarbanes-Oxley-like policies and procedures. The audit also covered the extraction of defined master data and transactional data from the system database into external files, allowing data relevant for taxation to be analyzed outside of NetSuite with standardized audit software routinely used by the German tax authority.

Software certification audits in Germany can only be carried out by certified public accountants or auditing firms (known locally as "Wirtschaftsprüfungsgesellschaft"). The law requires these firms to have formal approval from Germany's National Chamber of Accountants ("Wirtschaftsprüferkammer") and be majority owned by a firm of chartered accountants. NetSuite's certification was carried out by IT AUDIT, a qualified chartered accountants firm that specializes on controls in IT Systems and Processes. Its engagement by NetSuite is governed by the General Engagement Terms by which all audit firms must abide.

"NetSuite performed very well against all of our evaluation criteria, based on the legal requirements, and we're happy to certify it for use in Germany," said Heiko Jacob, Partner at IT AUDIT GmbH.

"The rigorous audit certification represents an important, independent test of NetSuite OneWorld and further establishes NetSuite as the leading choice for companies seeking a complete cloud-based business suite for their companies in Germany and across Europe," said Zach Nelson, CEO of NetSuite."

More than 40 NetSuite customers, either with headquarters located in Germany or whose subsidiaries are based



in Germany, are already enjoying the benefits of NetSuite and NetSuite OneWorld.

YouGov plc (www.yougov.com) is a professional research and consulting organization, pioneering the use of the Internet and information technology to collect high quality, in-depth data for market research and stakeholder consultation; providing companies with a rounded view of their staff, customers, brands and investors, as well as assessing opinion amongst the general public and the media. Psychonomics GmbH is its German subsidiary, and YouGov has a number of other subsidiaries around the world. With NetSuite OneWorld, the company is able to manage end-to-end business processes across its global subsidiaries with a single consolidated view in real-time.

Alan Newman, Chief Financial Officer at YouGov plc, parent company of Psychonomics GmbH said, "We are delighted that NetSuite has achieved certification in Germany. A significant benefit is that it will enable us to consolidate our German financial reporting into the overall global YouGov operations. We will be able to take full advantage of NetSuite OneWorld's multi-country, multi-currency functionality."

Warmup plc (www.warmup.co.uk) is the UK's leading manufacturer of electric underfloor heating products. Founded in 1994, Warmup plc provides underfloor heating to thousands of homes and businesses in Europe and the US. Warmup® Underfloor Heaters have been designed with simplicity in mind, using the latest technology to deliver a quality product at exceptional value. As a global company, Warmup plc utilises NetSuite OneWorld to manage end-to-end business processes of its global operations for accounting and financial management, light manufacturing, advanced shipping/receiving, multi-location inventory, quotes, partner relationship management, and email marketing.

"As a Worldwide Supplier of underfloor heating, Warmup is no stranger to the challenge of ensuring compliance with local regulation," said Damon Read, Finance Director, Warmup Plc. "Each territory has its own particular requirements and Germany is no exception. With NetSuite's new German Certification we should now be able to maintain accounting and tax compliance internally, thus reducing our requirement for costly external advisors. This is good news for us and other NetSuite users who operate in Germany."

For more information about NetSuite, please visit www.netsuite.com.

NOTE: NetSuite and the NetSuite logo are registered service-marks of NetSuite Inc.

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Contact Information

Mei Li

NetSuite Inc.

<http://www.netsuite.com>

650-627-1063

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You can read the online version of this press release [here](#).



SmartSearch v13.1 Updates Include Gmail Integration, Enhancements for MAC Users, and Free Mobile Access on iPhone, BlackBerry or Other Hand-Held Devices

Advanced Personnel Systems adds functionality to communication tools for mobile recruiting and improves capabilities for users on FireFox browser

Oceanside, CA (PRWEB) June 27, 2009 -- Advanced Personnel Systems, Inc. (APS), a leader in talent acquisition management and recruiting business solutions, announced the completion of Version 13.1 updates to its SmartSearch solution, including incorporation of the Mobile Access module to the base system – which means users can now access their database from their iPhone, BlackBerry or other hand-held devices at no additional cost.

“SmartSearch was one of the first recruiting solutions to offer Mobile Access. As the demand for the popular add-on module increased over the last couple of years, we’ve done a number of updates including click-and-dial, quick note and email capabilities,” said LJ Morris, CTO of APS, “Now we’ve made it easier than ever for our users to tap into the system from their mobile devices, and built it right into the base system, making it available on demand for anyone that wants to take advantage of it, free of charge.”

Gmail integration is another popular enhancement for SmartSearch users and mobile recruiters. Users can set up email access to a Gmail account, in addition to using the Outlook Toolbar plug-in. Both tools are designed to facilitate the import of inbound and outbound email content – including the inputting of new or updated resumes with one click – into SmartSearch.

SmartSearch is one of the few talent acquisition and recruiting software products on the market that serves both PC and MAC users. Version 13.1 updates make it easier for MAC users on the FireFox browser to take advantage of additional functionality and document management capabilities.

The v13.1 updates are free and available to all SmartSearch users. SmartSearch offers real-time, talent management software that centralizes sourcing, recruiting, applicant tracking, and hiring activities in an online database where all the pieces come together in one easy to use interface.

“SmartSearch is designed to seamlessly integrate with our clients’ existing systems and applications for managing all sourcing and employment related information,” said Doug Coull, CEO of APS. “We are pleased to offer these enhancements to our communication tools and email handling capabilities.”

APS has been in the business of development and deployment of talent management and recruiting business solutions since 1986. Having pioneered the field of resume-scanning-based recruiting solutions, APS remains a leader in web-based technology and innovative approaches to recruitment data management. Its flagship product, SmartSearch, is currently in its thirteenth release and serves more than 6,000 users worldwide. Learn more about SmartSearch by visiting www.smartsearchonline.com

This press release was distributed through eMediaWire by Human Resources Marketer (HR Marketer:



www.HRmarketer.com) on behalf of the company listed above.

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Contact Information

Paul Smith

Advanced Personnel Systems, Inc. (APS)

<http://smartsearchonline.com>

760-941-2800

Online Web 2.0 Version

You can read the online version of this press release [here](#).



SQLabs Announce Today the Worldwide Availability of SQLiteManager 3.0, the Most Powerful SQLite Database Manager Tool for MacOS X and Windows

SQLiteManager is a powerful GUI database manager for sqlite databases. It combines an incredible easy to use interface with blazing speed and advanced features. SQLiteManager allows you to open and work with sqlite 2, sqlite 3, in memory databases, AES 128 encrypted databases and with REAL Server databases. It allows you to create and browse tables, views, triggers and indexes. It enables you to insert, delete and updates records in a very intuitive way, it supports you arbitrary SQL commands and much more.

Viadana, Italy (PRWEB) June 26, 2009 -- SQLabs is proud to announce today the worldwide availability of SQLiteManager 3.0, the most powerful sqlite database manager tool for MacOS X and Windows.

SQLiteManager is a "next generation" GUI database manager for sqlite databases. It combines an incredible easy to use interface with blazing speed and advanced features. SQLiteManager allows you to open and work with sqlite 2, sqlite 3, in memory databases, AES 128 encrypted databases and with REAL Server databases. It allows you to create and browse tables, views, triggers and indexes. It enables you to insert, delete and updates records in a very intuitive way, it supports you arbitrary SQL commands and much more.

Some features include:

- SQLite2 and SQLite3 support.
- REAL Server support.
- In-Memory database support.
- AES 128 encrypted SQLite 3 databases support.
- Browse tables, views, and indexes.
- Create new tables, views, indexes and triggers.
- Create notes and script.
- Drop tables, views, indexes, triggers.
- Full alter tables support.
- Manage tables by inserting, editing, and deleting records.
- Built-in inline editing.
- Built-in virtual machine analyzer.
- Built-in query optimizer.
- Full-text search support.
- Show PDF, JPEG, BMP, TIFF, QuickTime from BLOB records.
- Save frequently used SQL commands for later use.
- Convert SQLite 2 databases to SQLite 3.
- Powerful reports generation with flexible report templates.
- Advanced import and export capabilities.
- Built-in language reference.
- Embed notes and stickies in your databases.
- Load native sqlite 3 extensions.
- Script language support for automate repetitive tasks.



- New record editor to easily modify/add rows.
- Real-time BLOB preview.
- SQL history.
- Log window.
- New CSV import engine that supports multi gigabyte files.
- Improved export engine.
- New powerful print engine with real-time preview and PDF export!
- Attach external database files.
- Dump database files on disk.
- Ability to open hidden files or bundles under OSX.
- New table editor with full support for altering existing tables.
- New improved GUI.
- New Chart panel to easily visualize your data (Line chart, Bar chart, Pie chart, Venn chart, Scatter, Radar, Map and QR Code)

Minimum requirements:

- MacOS X 10.4 or higher
- Windows 2000/NT/XP/Vista/7

A SQLiteManager single license is \$49 (a \$14 discount coupon code is available for SQLiteManager 2.x registered users). Company and multiplatform licenses are also available.

For more information, please visit the SQLabs website:

<http://www.sqlabs.com/sqlitemanager.php>

Contact Information

Web: <http://www.sqlabs.com>

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Contact Information

MARCO BAMBINI

SQLabs LLC

<http://www.sqlabs.com>

(512) 553-0610

Online Web 2.0 Version

You can read the online version of this press release [here](#).



i/o Data Centers Opens its Phoenix ONE Data Center

Grand Opening Celebrated by Phoenix Mayor Phil Gordon and Local Officials.

Phoenix, AZ (PRWEB) June 25, 2009 -- i/o Data Centers, the premier provider of data center solutions, held a grand opening ceremony for its 538,000 square-foot Phoenix ONE Data Center facility today. The [Phoenix data center](#), located in a recently-refurbished building, is the company's second Arizona-based data center and is the largest commercially-available data center in the United States.

"We are delighted to have our Phoenix ONE facility up and running and appreciate the warm welcome we have received from the city, our partners and our customers," said i/o Data Centers President and Founder Anthony Wanger. "Phoenix is an ideal location for a data center of this magnitude because of its abundant power supply, outstanding network access and lack of natural disasters."

"The City of Phoenix is pleased i/o Data Centers has chosen to locate its flagship data center facility here," said Mayor Gordon. "Not only will it attract new businesses to Phoenix, but it will also create high-wage, highly-skilled job opportunities for local residents. Phoenix is becoming a technology hub because of companies like i/o Data Centers."

"Not all data centers are created equal" is the corporate motto for i/o Data Centers and the Phoenix ONE facility proves just that. The 31-acre site contains the square footage of nine football fields. Size aside, Phoenix ONE was designed and built to be highly reliable and efficient. The facility incorporates a number of diverse and green data center systems to provide "always on" operations for its customers and reduce the facility's overall carbon footprint.

There were more than 200 workers involved in the build out of the [Phoenix data center](#)- everyone from electricians to steelworkers. "We feel good about being able to contribute to the health of the Phoenix economy and help solidify Arizona as a high-tech state," said Wanger.

i/o Data Centers has grown tremendously over the past year. In addition to bringing the Phoenix ONE facility online the company has added a number of operations, sales and marketing positions to further the company's expansion plans. "The team we have brought on board this year will help us take the company to the next-level," said George Slessman, i/o Data Centers' CEO. "We are pleased with the progress we have made over the past few years and look forward to continuing our success."

The [Phoenix data center](#), although recently completed, is already home to a number of large corporate customers. "Because of the success we had with our Scottsdale ONE facility, we were able to pre-sell some space at this new facility," said Wanger. "There is a lot of interest in Phoenix ONE and we are excited with the prospects we have had so far."

About i/o Data Centers



i/o Data Centers is the premier provider of enterprise colocation and data center solutions. Based in Arizona, i/o Data Centers designs, builds and operates highly reliable and efficient data centers for some of the world's largest corporations and Web properties. i/o Data Centers offers a variety of innovative and flexible colocation solutions including colocation cabinets, colocation cages, data center suites and containerized data center solutions.

For more information on i/o Data Centers visit: www.iodatacenters.com

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Contact Information

Marcia Scott

i/o Data Centers

<http://www.iodatacenters.com>

480-998-2600

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You can read the online version of this press release [here](#).



The Philadelphia Inquirer and Daily News Go Live with the G2 Discovery Marketing Database and Campaign Tools

The Philadelphia Inquirer and Daily News selected Marketing G2 to automate their marketing process with its Open Intelligence and G2 Discovery database marketing solution. The Inquirer and Daily News successfully implemented the G2 Discovery solution within 90 days, and today, dozens of campaigns are executed to support their subscriber acquisition and retention efforts.

Philadelphia, PA (PRWEB) June 25, 2009 -- The Philadelphia Inquirer and Daily News selected [Marketing G2](#) to automate their marketing process with its Open Intelligence and G2 Discovery database marketing solution. The Inquirer and Daily News successfully implemented the G2 Discovery solution within 90 days, and today, dozens of campaigns are executed to support their subscriber acquisition and retention efforts. As the newspaper industry's leading database-marketing service provider, Marketing G2 (MG2) offers newspapers unparalleled tools to meet the demands of a rapidly changing industry with data-driven applications and marketing services. The Philadelphia Inquirer and Daily News join a growing family of newspapers tapping MG2 to provide state-of-the-art marketing solutions that deliver.

"The Philadelphia Inquirer and Daily News chose Marketing G2 because its Open Intelligence database data model met our sophisticated needs to be fully automated and to integrate complex data," says Jeff Berger, Chief Information Officer at The Philadelphia Inquirer and Daily News. "The MG2 implementation team worked closely with our staff, provided thorough support, and delivered on time."

G2 Discovery is designed for marketers. It has the right balance of speed, ease of use, and flexibility. Because of its cutting edge functionality, marketers are able to increase productivity by dramatically reducing query and analysis time; to transfer complex data into useful metrics and graphical information; and to make real-time decisions using on-demand analysis. G2 Discovery also offers its clients comprehensive solutions for customer segmentation, list selection and fulfillment, lifetime value and profitability scoring, data mining and modeling, and campaign management. These functions give clients--especially newspapers--the ability to address audience development and direct marketing needs in one product package all working from the same database. In short, G2 Discovery is a one-stop-shop marketing solution for newspapers, and The Philadelphia Inquirer and Daily News are now realizing its power.

Kim Rossmair, Database Marketing Manager in Philadelphia explains, "G2 Discovery enables us to design complex multi-channel campaigns. The Inquirer and Daily News have introduced new target efforts aimed at increasing campaign performance. The implementation of G2 Discovery has been a complete game-changer for us because it allows us to focus our efforts on campaigns and analysis instead of database production."

"We're excited about our new partnership with The Inquirer and Daily News," says Patrick Glennon, Managing Partner and founder at Marketing G2. "The current realities of the newspaper industry require newspapers to be able to analyze, segment, and track performance of customer campaigns efficiently and easily. Marketers are being asked to do more with less. The Open Intelligence and G2 Discovery solution is the industry's preeminent product in this regard and MG2 is happy to be of service."



Rossmair concludes, "Newspapers face difficult times ahead, and many difficult decisions along the way. We were looking for a partner with the right products and services backed by experienced marketers who understand newspapers and direct marketing. We found that in Marketing G2."

About The Philadelphia Inquirer and Daily News: Founded June 1, 1829. The Philadelphia Inquirer is America's third-oldest surviving daily newspaper. The Daily News first rolled off the presses March 31, 1925. Both papers were acquired by Philadelphia Media Holdings in 2006. The Philadelphia Inquirer's tradition of aggressive enterprise, explanatory reporting and stylish writing has been accorded 18 Pulitzer Prizes. The Daily News is a thriving, city-oriented tabloid. It depends on single-copy sales; nine of every 10 Daily News readers must make a deliberate decision to buy the paper. The paper is best known for its excellent coverage of local news and sports, passionate reporting. Both papers serve the Philadelphia market that includes Philadelphia County and the adjoining 7 counties in Pennsylvania and New Jersey.

About Marketing G2: [Marketing G2](#) is the premier provider of customer intelligence applications and data integration services for the newspaper industry. Comprised of former newspaper executives and seasoned technology development professionals, the company brings to market over 35 years of newspaper marketing experience and expertise. Marketing G2's strength lies in its ability to automate marketing and CRM processes resulting in increased customer value and increased revenues.

For more information, contact Patrick Glennon at 215-822-2289.

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Contact Information

Patrick Glennon

Marketing G2

<http://www.marketingg2.com>

2158222289

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You can read the online version of this press release [here](#).



NetSuite Adds Google Checkout Functionality To Its Powerful Ecommerce Platform

Ecommerce Merchants Using NetSuite Now Enjoy Access to Fast and Secure Online Payment Option, Expanding Markets and Decreasing Abandonment. New Feature Provides Instant Payment Option for Buyers in 140 Countries

San Mateo, Calif. (PRWEB) June 25, 2009 -- NetSuite Inc. (NYSE: N), a leading vendor of on-demand, integrated [business management software](#) suites for mid-market enterprises and divisions of large companies, today announced the availability of Google Checkout for online merchants currently running their operations on the NetSuite [Ecommerce](#) platform. The new feature provides a seamless interface between the NetSuite [shopping cart](#) and the Google Checkout online payment service. NetSuite's integration of Google Checkout delivers an all-in-one payment platform for [Ecommerce businesses](#) that can reduce shopping cart abandonment and increase sales. For more information about NetSuite's Google Checkout integration, please visit www.netsuite.com/googlecheckout.

"We're pleased to be working with NetSuite to provide merchants, and ultimately buyers, with more choice in their payment options," said Dan Rubinstein, Director of Product Management at Google. "Google Checkout helps merchants increase their sales by driving more traffic, increasing conversions, and enabling buyers to shop quickly and easily with one login at stores across the web."

"We are excited to work together with Google to deliver on our shared commitment to Ecommerce businesses," said Mini Peiris, VP of Product Marketing at NetSuite. "With Google Checkout, NetSuite provides online merchants with another payment solution that addresses the needs of their consumers and contributes to their business' bottom line."

NetSuite provides real-time visibility into key business operations in one system - from the online store, to inventory, fulfillment, shipping, marketing promotions and customer buying patterns for up-sell and cross-sell analysis. NetSuite already includes Google AdWords integration and now, Google Checkout integration, giving Ecommerce businesses a powerful platform for driving both their sales and marketing efforts to new heights.

Google Checkout is a growing international online payment network and many online shoppers have embraced this fast, secure checkout process. Online shoppers click on ads 10% more when the ad displays the Checkout badge. In today's economy, no seller can afford to turn away a customer who wishes to purchase goods from their site and has the means to pay. Adding Google Checkout ensures that merchants will not be losing business from shoppers for whom Google Checkout is their payment preference and allows these shoppers to make quick and confident transactions. NetSuite customers who have incorporated Google Checkout into their Ecommerce operations have already seen double-digit improvements in click-through and conversion rates over conventional payment methods.

Safe and Secure Payment Option for Shoppers

NetSuite Google Checkout Integration makes it easy for even casual shoppers to commit to a purchase as they only have to register for the service once, and can do so directly from the integrated Google Checkout screen.



Google Checkout allows buyers to pay with credit, debit, or gift cards branded by the leading card issuers: Visa, MasterCard, American Express, and Discover. After the initial sign up, they can use the same username and password to sign in and pay for goods and services at all Google Checkout sites with their selected preferred payment type. Shoppers feel safe and secure knowing that their financial information is not shared with Ecommerce merchants, while gaining the flexibility to make quick transactions using the payment card of their choice.

Easy Setup for Ecommerce Merchants

It's easy for merchants using NetSuite to offer Google Checkout in their online stores. All they have to do is enable the feature and register a Google merchant account, which is accessible through the Google portal in NetSuite. Then, the Google Checkout button automatically displays next to the Proceed to Checkout button in their Shopping Cart, or on their Web site checkout landing page. When shoppers click the Google Checkout button, NetSuite directs them to Google Checkout, securely passing along the items in the shopping cart, shipping options, and tax information. After the shopper completes their transaction through Google Checkout, NetSuite is notified and a sales order is automatically created based on the detailed order information provided by Google.

Improved Online Presence for Ecommerce Merchants

Ecommerce businesses gain tremendous flexibility by adding Google Checkout to their slate of accepted payment options. If they advertise on Google AdWords they can elect to display a Google Checkout badge on every insertion, which can lead to greater click-through and conversion. The Google Checkout service is available to buyers in over 140 countries and offers automatic currency conversions at competitive rates. Google provides a range of seller protection tools to help minimize fraud and charge-backs, preserving merchant margins and integrity and reducing the risks of Ecommerce.

"It's very nice to give our customers another option during checkout, to increase the likelihood that they'll purchase from us," said Zach Barzee, Ecommerce Marketing Manager, SportsDiamond.com Inc., (www.sportsdiamond.com), an online retailer of sporting goods with two retail stores in St. Michael and Lakeville, MN. "We've been using NetSuite Ecommerce for three years. In the past month since we've had the Google Checkout option, we've had 50 to 60 purchases on it, which is about 2 percent of our total order volume. We feel that's pretty good, especially since we haven't advertised this anywhere. As it continues to grow, we expect our conversion rates to increase, which is exactly what we need to stay successful in this tough economy."

Pricing and Availability

The NetSuite Google Checkout Integration online payment option is included with NetSuite and carries no setup fees or monthly fees. Merchants pay a per-transaction fee to Google of 1.9 percent to 2.9 percent plus 30 cents per transaction, depending on monthly sales volume. NetSuite Google Checkout Integration is available now for US customers and will be available at the end of June 2009 for UK customers.

For more information about NetSuite, please visit www.netsuite.com.

NOTE: NetSuite and the NetSuite logo are registered service marks of NetSuite Inc.

Google, Google AdWords and Google Checkout are trademarks of Google Inc.



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Contact Information

Mei Li

NetSuite Inc.

<http://www.netsuite.com>

650-627-1063

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You can read the online version of this press release [here](#).



Advanced Systems Group Sees New Business Growth

ASG Builds Work Force in Northwest Region to Support Growing Business

Denver, Colorado (PRWEB) June 25, 2009 -- Advanced Systems Group (ASG) <http://www.virtual.com>, the Denver-based IT consulting, integration, and project management firm, today announces it has hired Doug Olson as the new account executive to fill out the sales team in its Portland office and support expanding growth in the Northwest region.

Patrick Smith, Vice President of Sales, explains, "The Portland and Seattle offices we added fairly recently have quickly become a successful and well-established source of business for ASG in the Northwest region."

"Our teams there have done a great job of helping clients balance their IT needs with their overall revenue goals. That has certainly been a significant contribution to our growth and success, says Smith.

In nearly two decades of experience, Doug Olson has helped his clients develop into more responsive, productive, and resilient companies. He has centered his career on assessing client needs and pursuing customer satisfaction as a top priority. Previously, Olson worked for well-known organizations like Sprint Business Services and Sun Microsystems.

As a new ASG account executive, Olson will focus on developing new business throughout the Northwestern United States. He will specialize in building rapport with customers, and effectively communicating highly complex technical and business concepts to all levels of organizations.

Olson is one of several new account executives and systems consultants ASG hired recently to support a 32 percent increase in its customer base this fiscal year and new professional services certifications for the company. Earlier this year, ASG became the first Certified Solutions Provider for the Hitachi Content Archive Platform. Other new account executives and systems consultants join ASG offices in Denver, Houston, Los Angeles, and Oklahoma City.

ASG is a leading provider of enterprise IT consulting, architecture services and complete IT infrastructure solutions. As a consistent member of the VAR Business Top 500, ASG pursues active involvement in the industry, maintaining the highest level of engineering certifications with partners and the vendor community.

About Advanced Systems Group (ASG)

Since 1981, Advanced Systems Group (ASG) has provided complete Information Technology (IT) solutions including comprehensive consulting services, successful storage and data management solutions, assessments and implementation services. In particular, ASG focuses on customer needs, customizing unique solutions for companies and successfully addressing their particular IT challenges. Headquartered in Denver, Colorado, Advanced Systems Group (ASG) also has offices throughout the western and southern United States including Baton Rouge, Boise, Colorado Springs, Houston, Los Angeles, New Orleans, Oklahoma City, Orange County,



Phoenix, Portland, Seattle, Salt Lake City, and San Diego. To learn more, visit <http://www.virtual.com>.

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Contact Information

TAMARIE JOHNSON
Advanced Systems Group
<http://www.virtual.com>
503-345-9257

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You can read the online version of this press release [here](#).

News Image





Larry Organ Joins Board of Directors at Clearbrook

Larry Organ, CEO of ConsumerBase, has joined the Board of Directors at Clearbrook, a social services agency that assists the developmentally disabled.

Evanston, IL (PRWEB) June 23, 2009 -- Larry Organ, CEO of ConsumerBase, has joined the Board of Directors at Clearbrook, a social services agency that assists the developmentally disabled.

As a member of the Board of Directors, Organ will advise the marketing committee in developing new ways of gaining charitable donations for the organization. The marketing strategies created by Organ and the committee will help advance the mission of Clearbrook.

"My involvement with Clearbrook began when I noticed the great work they were doing for individuals and families in the Chicago area. They truly are a deserving organization that I am very proud to be a part of," said Larry Organ.

Clearbrook is an organization in Arlington Heights, Ill. that offers services and support to people with disabilities and their families. Since its development, the organization has created opportunities for 3,000 disabled children and adults in the Chicago area. Organ has supported Clearbrook for years and recently chose to continue that support by joining 12 others on the Board of Directors.

Companies wishing to make donations to Clearbrook can find contact information on the organization's website, www.clearbrook.org.

About ConsumerBase

ConsumerBase is a Chicago-based multi-channel data marketing agency with regional offices across the U.S. The company offers integrated marketing solutions through behavior-enhanced consumer data, proprietary websites and digital marketing services. For more information, visit www.consumerbase.com or call (877) 440-3282.

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Contact Information

Sara Kmiecik

ConsumerBase

<http://www.consumerbase.com>

847-556-4566

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You can read the online version of this press release [here](#).



Upsite Technologies Expands its Cabinet Recirculation Research to Demonstrate Significant Impact of Blanking Panels on Energy Efficiency and Cost Savings

Upsite added to its HotLok® Blanking Panel research with a study about the efficiencies and savings afforded by installing its award-winning product in IT server cabinets

Santa Fe, NM (Vocus) June 24, 2009 -- Upsite Technologies, Inc., leading developer of highly engineered airflow solutions for the data center, has added to its [HotLok® Blanking Panel](#) research with a recent study about the efficiencies and savings afforded by installing the award-winning HotLok Blanking Panel in IT server cabinets. The HotLok Blanking Panel took home the [best new product Gold award](#) in TechTarget's SearchDataCenter.com's infrastructure category for 2008, for its 99.97 percent effective seal of IT server cabinets.

The original HotLok Blanking Panel research has been expanded to include two financial impact studies in a white paper titled [Seal IT Equipment Cabinets for Significant Annual Cost Savings and Simple Payback in a Few Short Months](#). The paper examines real-life scenarios of two data centers of differing challenges and sizes to demonstrate how installing HotLok Blanking Panels can help data center managers achieve up to 29 percent reduction in annual operating costs and simple payback in a few short months. The paper is available to the public in the Learn More/White Paper section of [upsite.com](#).

The [first release of this study](#) included a two-dimensional Computational Fluid Dynamics (CFD) analysis, which compared the effect of different types of blanking panels on airflow patterns and IT equipment intake-air temperatures within server cabinets. HotLok Blanking Panels proved the highest effective seal to prevent the circulation of hot exhaust air to the IT equipment intakes. Competitor products, which leave gaps between panels and equipment, allow 19 percent hot exhaust air circulation, which can reduce the reliability of equipment and unnecessarily reduce the efficiency and capacity of cooling units, ultimately resulting in higher operating costs.

About Upsite Technologies

Upsite Technologies, Inc. develops award-winning, highly engineered airflow solutions for the data center to cool IT equipment more efficiently, increase reliability, save energy, and lower operating costs. Upsite is an ENERGY STAR Service and Product Provider Partner.

As the leading innovator of engineered sealing solutions, Upsite continues to develop products and services to enhance the extensive lines of KoldLok® and HotLok® products and Upsite® Services, data center optimization solutions.

Our solutions optimize thermal load capacity, increase equipment reliability, target hotspot remediation, reduce intermittent equipment failures, minimize bypass airflow, and diminish the capital and operating costs associated with installing additional cooling equipment.

Upsite's highly engineered solutions are employed by data centers worldwide to help reduce energy usage and



costs, while increasing reliability. Upsite's products and services currently optimize more than 28 million ft² (2.6 million m²) of data center space. Visit upsite.com for more information.

Contact:

Cullen Curtiss

505.946.3457

[MEDIA RESOURCES](#)

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Contact Information

Cullen Curtiss

Upsite Technologies

<http://www.upsite.com>

505-946-3457

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You can read the online version of this press release [here](#).



Global Contactless Smart Cards Market to Cross \$2.35 Billion by 2015, According to New Report by Global Industry Analysts

GIA announces the release of a comprehensive global report on Contactless Smart Cards market. Having gained strong foothold in access control and transport applications, contactless smart card technology is slowly making headway into other application areas. The adoption of common communication protocol for contactless smart cards by Visa and MasterCard is encouraging the market to prosper further in the payments segment. UK, Europe and Turkey are also showing an inclination towards adopting contactless smart cards in this segment.

San Jose, California (PRWEB) June 24, 2009 -- Global [Contactless Smart Cards Market](#) is projected to cross \$2.35 billion in revenue by 2015. Contactless smart cards achieved immense popularity in the payments market in the year 2006, especially in the US and few regions across Asia-Pacific. Asia-Pacific represents the largest market for contactless smart cards. EMEA represents the market with the fastest growth potential for contactless smart cards over the period 2006-2015. The region is also expected to offer the highest growth opportunity in revenue terms.

Growing security concerns and the subsequent need for secure IT environment, consumer acceptance, micro-payment and Government applications are the major driving factors for contactless smart cards. Rapid advances in the US payments market and success of other contactless smart card implementations across the globe, such as ID and transit programs are elevating interest and confidence levels in contactless smart card technology.

[Government ID Market](#) represents the largest end-use segment for contactless smart cards in terms of revenues. Government ID programs include programs such as e-passport, national ID, IDs for Government officials and contractors, and transportation worker identification cards among others. The spill over effect of various Government programs proved to be the major driving factor for the growth in overall contactless smart cards market.

[Mass Transit Market for Contactless Smart Cards](#) is the second largest segment in the overall contactless smart cards end-use market, both by shipment and revenue. Europe and parts of Asia have a head start over North America in mass transit applications of contactless smart cards. A major use of smart cards in transportation sector involves its usage in the form of electronic tickets for mass transportation systems. With growing traffic on various public transport media, the implementation of smart card technology in this sector is on the rise. Increased willingness among card issuers (transit agencies) to concede ground to banks, and emerge as card accepting merchants, similar to any retailer accepting a credit or debit card is extending market opportunities for contactless smart cards in this sector.

Convenience in making payment, high acceptance among consumers as well as issuers, high interoperability, and Cardholder Verification Method (CVM) Limits are the major factors driving the contactless smart cards technology in the payments sector. Increasing violence, as well as the growing incidence of data thefts is leading to smart cards emerging as the leading technology for access control in both public and private domains.



These and other market data and trends are presented in "Contactless Smart Cards: A Global Strategic Business Report" announced by Global Industry Analysts, Inc. This new market research report discusses the prevailing trends, issues, demand forecasts, and activities that affect the industry. The global and regional contactless smart cards markets are analyzed by annual shipments and revenues in million units and US\$ million respectively. The global market is analyzed further by the following end-use segments - Mass Transit, Access Control, Payment, and Government ID. Analytics for the period 2006-2015 provide a comprehensive understanding of the market.

Dominant global players profiled in the report include ActivIdentity Corporation, Advanced Card Systems Ltd, ASK, CardLogix Corporation, CPI Card Group, Fujitsu Microelectronics Limited, Gemalto NV, Giesecke & Devrient GmbH, HID Global Corporation, Infineon Technologies AG, Inside Contactless, IRIS Corporation Berhad, NedCard B.V., NOVACARD INFORMATIONSSYSTEME GMBH, NXP Semiconductors, Oberthur Card Systems, On Track Innovations Ltd, Sagem Orga, Samsung Electronics Co., Ltd, Sony Corporation, STMicroelectronics, Toppan Printing Co., Ltd. and Watchdata System Co. Ltd. among others. The study enumerates recent developments, mergers, acquisitions, and other strategic industry activities, and is an easy guide to What, Why, When, How, Where, and Who of the industry.

For more details about this comprehensive market research report, please visit - http://www.strategyr.com/Contactless_Smart_Cards_Market_Report.asp

About Global Industry Analysts, Inc.

[Global Industry Analysts, Inc., \(GIA\)](#) is a reputed publisher of off-the-shelf market research. Founded in 1987, the company is globally recognized as one of the world's largest market research publishers. The company employs over 800 people worldwide and publishes more than 1100 full-scale research reports each year. Additionally, the company also offers thousands of smaller research products including company reports, market trend reports, and industry reports encompassing all major industries worldwide.

Global Industry Analysts, Inc.

Telephone 408-528-9966

Fax 408-528-9977

Email press@StrategyR.com

Web Site <http://www.StrategyR.com/>

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Contact Information

Public Relations

Global Industry Analysts, Inc.

<http://www.StrategyR.com/>

(408) 528-9966

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iDATASure.com Provides Backup Servers for Complete Computer Failure - Regardless of Hardware

iDATASure.com provides new offsite server backup services that now include leading operating systems such as Windows Server 2008 and Microsoft SQL Server 2008. A common problem with backups is they are tied to backing up a specific hardware. iDATASure.com is now integrated with StorageCraft's ShadowProtect and Microsoft Windows System Backup to offer automatic remote offsite bare-metal system backup and restore that can be used with any hardware.

Salt Lake City, UT (PRWEB) June 24, 2009 -- iDATASure.com will release a new version of their software on July 1, 2009 with new features for remote [backup servers](#) for business. With the update there will be support of Windows Server 2008 and Microsoft SQL Server 2008 as well as System State Backup and Restore (Bare-Metal Recovery).

iDATASure.com now supports Microsoft Windows Server 2008, as well as all other leading operating systems which can run Java2 Runtime Environment 1.4.2 or above, including other versions of:

- * Windows
- * Linux
- * Mac
- * NetWare
- * NAS devices

iDATASure Advanced comes with modules specially designed for backing up common database applications, including Microsoft Exchange Server, Microsoft SQL Server, Lotus Notes/Domino, Oracle and MySQL.

The problem that many businesses have is getting backups for cases when there is either no hardware or the hardware cannot be replaced because it is outdated. iDATASure addresses this issue with an easy-to-use [offsite data backup](#) system.

"In the case of a total-loss disaster where the existing hardware failed or was no longer available (theft, fire, etc.), a system state backup allows the option of restoring to a new computer with different hardware. The backed up image containing the complete operating system and installed applications with the latest configurations and settings, along with all data, can be restored easily to a new computer."

StorageCraft ShadowProtect and Windows System Backup allow users to recover data after a disaster. There are a number of products like theirs on the market that help facilitate a bare metal restore. However, both lack the ability to perform remote offsite backup easily and efficiently.

By combining ShadowProtect and Microsoft Windows System Backup with iDATASure's expertise in automatic remote offsite backup technologies, businesses can perform complete bare-metal system backup. iDATASure.com's Advanced backup client makes it easy to backup data for better protection no matter what the hardware. A 'bare metal restore' is the process of reformatting a computer from scratch. It usually involves



reinstalling the operating system and software applications and then attempting to restore the data and settings.

"One of the problems with backups is that they are tied to specific hardware. In the event of a disaster, existing hardware must be replaced with the same make and model. iDATASure.com has now integrated with StorageCraft's ShadowProtect and Microsoft Windows System Backup to offer automatic remote offsite bare-metal system backup and restore to eliminate this problem."

Pricing for the ShadowProtect Server Edition 3.3 is \$899 and ShadowProtect Desktop Edition 3.3 is \$79.95

About iDATASure.com

iDATASure.com's primary data center is a state-of-the art class A facility with direct fiber connections to AT&T, Comcast, Qwest, XO, ELI, and MCI. The data center is compliant with Zone 4 earthquake standards, uses climate controlled filtered air, uses double-interlocked, pre-action, and dry pipe fire suppression and provides redundant diesel generators for emergency power. All facilities are SAS70 compliant for storage of highly sensitive data for industry regulation compliance. In addition, iDATASure duplicates all data to a second geographically diverse class A data center for redundancy.

iDATASure knows data is the most valuable asset a business has and takes every action to assure that data is protected.

See [online server backup](#) services.

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Contact Information

Jared Hicken

iDATASure

<http://www.iDATASure.com>

801-556-1929

Online Web 2.0 Version

You can read the online version of this press release [here](#).

News Image





ACGI Software CEO Offers Advice for Associations During Tough Economic Times

Recommends Investing in Staff Education to Make Software Users More Effective

Columbia, MD (PRWEB) June 24, 2009-- Kevin Hostutler, CEO of ACGI Software, Inc., the trusted leader in association management software, stated that educating association staff on the use of mission-critical applications is a sound investment in these difficult times.

Hostutler spoke with Wes Trochlil, President of Effective Database Management, LLC, about how enabling staff to use association management software more effectively results in better service and higher member satisfaction. It also helps keep the software relevant over a longer period of time for a greater return on investment.

"ACGI Software is committed to keeping its users educated and knowledgeable on its flagship Association Anywhere product," Hostutler said. "In fact, we offer free monthly webinars that provide training on specific modules or product functionality. We want our users to continuously get the most out of our software for the benefit of their organizations and members."

At a time when associations are having to cut back on expenses and may be seeing a decline in event registrations and memberships, cost control is critical to survival. An AMS that is delivered via Software as a Service (SaaS) model, such as Association Anywhere, is affordable compared to traditional systems that require huge up-front license fees. By paying for the system out of operating funds, organizations avoid capital expenditures and the accounting hassles that accompany them.

"We're proud of the partnership we have with our customers," said Hostutler, "and we're willing to go the extra mile to help them run their businesses more effectively. Educating staff on mission-critical applications is a great way to boost productivity and member service during these challenging times."

To hear Kevin Hostutler's interview as a podcast, visit www.effectivedatabase.com.

Association Anywhere customers can find out more about the monthly webinars at www.acgisoftware.com.

About ACGI Software

ACGI Software, Inc. is the trusted leader in Web-based association management software and best-practice services. Our flagship application, Association Anywhere, integrates with an association's Website and business applications, automating administrative and financial operations, enhancing communication and reducing operating costs. It gives association executives the tools they need to engage members, empower staff and make insightful decisions. Founded in 1996, ACGI is based in Columbia, Maryland. For more information, please visit <http://www.acgisoftware.com>.

CONTACT

Arj Devadas
ACGI Software



(410) 772-8950, x105

###



Contact Information

Arj Devadas

ACGI SOFTWARE

<http://www.acgisoftware.com>

410-772-8950

Online Web 2.0 Version

You can read the online version of this press release [here](#).



Global Corporate Access Control Smart Cards Market to Reach \$448 million by 2015, According to New Report by Global Industry Analysts, Inc.

GIA announces the release of a comprehensive global report on Corporate Access Control Smart Cards market. Security concerns with growing incidents of crime and violence are driving organizations and universities across the world to adopt enhanced and sophisticated access control technologies, such as smart cards. The market for smart cards was restricted earlier as the security situation then did not call for deploying such sophisticated access control technologies. However, with the growth in demand for such equipment, the smart cards market is on the rise.

San Jose, California (PRWEB), June 23, 2009 - Global [Corporate Access Control Smart Cards Market](#) is projected to reach \$448 million in revenues by 2015. Europe represents the largest market for corporate access control smart cards. North America is expected to offer the highest growth potential for corporate access control smart cards in terms of unit shipments as well as revenues. Growing security concerns and Government initiatives are influencing the uptake of smart cards in corporate access control functions. Declining prices and higher interoperability, besides increased usage in entertainment and educational centers are driving the corporate access control smart cards market further.

[Corporate Dual Access Control Smart Cards Market](#), which encompass both physical and logical access control technologies, is the largest and the fastest growing segment. The evolution of corporate environment and the subsequent advancement in corporate security has resulted in an increased demand for dual access control smart cards.

Physical access control smart cards are finding an increased uptake in the corporate market, as the enterprises continue to face the issue of trespassing, which is proving to be one of the major challenges for enterprise security. Increasing incidents of information fraud and network misuse by unauthorized or terminated employees is resulting in access control to key applications, and safeguarding sensitive enterprise information is becoming imperative in the present day enterprise functioning. Growing remote accessibility and increased availability of flexible work options for employees, requiring wireless connectivity also creates the need to have sophisticated and secure logical access control technologies, such as smart cards.

These and other market data and trends are presented in "Corporate Access Control Smart Cards: A Global Strategic Business Report" announced by Global Industry Analysts, Inc. This new market research report discusses the prevailing trends, issues, demand forecasts, and activities that affect the industry. The global corporate access control smart cards market is analyzed by annual shipments and revenues in Million Units and US\$ Million respectively. The market is analyzed further by the following segments - Physical Access Control Smart Cards, [Logical Access Control Smart Cards](#), and Dual Access Control Smart Cards. Major regional markets analyzed in the report include North America, Europe, Asia-Pacific, and Rest of World. Analytics for the period 2006-2015 provide a comprehensive understanding of the market.

Dominant global players profiled in the report include ActivIdentity Corporation, Advanced Card Systems Ltd, ASK, CardLogix Corporation, CPI Card Group, Fujitsu Microelectronics Limited, Gemalto NV, Giesecke &



Devrient GmbH, HID Global Corporation, Incard SpA, Infineon Technologies AG, Inside Contactless, IRIS Corporation Berhad, NedCard B.V., NXP Semiconductors, On Track Innovations Ltd, RSA, The Security Division of EMC, Oberthur Card Systems, Sagem Orga, Samsung Electronics Co., Ltd, Sony Corporation, STMicroelectronics, Toppan Printing Co., Ltd. and Watchdata System Co. Ltd. among others. The study enumerates recent developments, mergers, acquisitions, and other strategic industry activities, and is an easy guide to What, Why, When, How, Where, and Who of the industry.

For more details about this comprehensive market research report, please visit -
http://www.strategyr.com/Corporate_Access_Control_Smart_Cards_Market_Report.asp

About Global Industry Analysts, Inc.
[Global Industry Analysts, Inc., \(GIA\)](#) is a reputed publisher of off-the-shelf market research. Founded in 1987, the company is globally recognized as one of the world's largest market research publishers. The company employs over 800 people worldwide and publishes more than 1100 full-scale research reports each year. Additionally, the company also offers thousands of smaller research products including company reports, market trend reports, and industry reports encompassing all major industries worldwide.

Global Industry Analysts, Inc.
Telephone 408-528-9966
Fax 408-528-9977
Email press@StrategyR.com
Web Site <http://www.StrategyR.com/>

###



Contact Information

Public Relations

Global Industry Analysts, Inc.

<http://www.StrategyR.com/>

(408) 528-9966

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You can read the online version of this press release [here](#).



Global High-End Enterprise Servers Market to Reach \$12.5 Billion by 2012, According to New Report by Global Industry Analysts, Inc.

GIA announces the release of a comprehensive global report on High-End Enterprise Servers market. All technology segments, geographies and vendors felt the impact of the weakening market conditions and deepening global recession, especially during the last quarter of 2008 and High-End Enterprise Servers market is no exception. To improve efficiency and reduce operational and capital costs, IT customers in the short term are expected to seek IT optimization projects, which boost migration, consolidation and virtualization programs and have a good ROI potential.

San Jose, California (PRWEB), June 23, 2009 -- Global [high-end enterprise servers market](#) is projected to register sales of \$12.5 billion by the year 2012. North America is expected to retain its leadership in the market. The Asia-Pacific region is projected to be the fastest growth market during the analysis period 2006-2015. Global recession and weakening market conditions are having an effect on the market growth, thereby forcing a slight decline in the short term.

Revenues from Windows servers are projected to account for a major share of the global server market for the year 2015. Besides Windows, Unix and Linux, which are the top operating system servers, NetWare, OpenVMS, OS/390, AS400, OS/400, z/OS and i5/OS have also made a mark in the global servers market.

IBM, Hewlett-Packard (HP), Dell, Sun and Fujitsu, in that order, feature as the leading vendors in the global server marketplace. Each one of the leading server vendors however, witnessed a fall in their annual revenues as well as year-on-year falls in quarterly revenues, due to the current economic slowdown.

These and other market data and trends are presented in "High-End Enterprise Servers: A Global Strategic Business Report" announced by Global Industry Analysts, Inc. This new market research report discusses the prevailing trends, demand forecasts, and activities that affect the industry. The [global high-end enterprise servers market](#) is analyzed in US\$ million, and analytics for the period 2006-2015 provide a comprehensive understanding of the market.

Dominant global players profiled in the report include Acer, Inc., Apple, Inc., Aspera, Inc., ASUSTeK Computer, Inc., BEA Systems, Inc., Cisco Systems, Inc., Dell, Inc., ETegro Technologies PLC, Founder Group, Fujitsu Limited, Fujitsu Computer Systems Corporation, Fujitsu Siemens Computers BV, Groupe Bull, HCL Infosystems Ltd., Hewlett-Packard Company, Hitachi, Ltd, Inspur Co., Ltd., International Business Machines Corporation, Lenovo Group Limited, Mitac International Corporation, NCR Corporation, NEC Corporation, Sun Microsystems, Inc., Silicon Graphics, Inc., Stratus Technologies Bermuda Ltd., Super Micro Computer, Inc., Toshiba Corporation, Unisys Corporation, Uniwide Technologies, Inc., and Wipro Infotech, among others. The study enumerates recent developments, mergers, acquisitions, and other strategic industry activities, and is an easy guide to What, Why, When, How, Where, and Who of the industry.

For more details about this comprehensive market research report, please visit - http://www.strategy.com/High_End_Enterprise_Servers_Market_Report.asp



About Global Industry Analysts, Inc.

[Global Industry Analysts, Inc., \(GIA\)](#) is a reputed publisher of off-the-shelf market research. Founded in 1987, the company is globally recognized as one of the world's largest market research publishers. The company employs over 800 people worldwide and publishes more than 1100 full-scale research reports each year. Additionally, the company also offers thousands of smaller research products including company reports, market trend reports, and industry reports encompassing all major industries worldwide.

Global Industry Analysts, Inc.

Telephone 408-528-9966

Fax 408-528-9977

Email press@StrategyR.com

Web Site <http://www.StrategyR.com/>

###



Contact Information

Public Relations

Global Industry Analysts, Inc.

<http://www.StrategyR.com/>

(408) 528-9966

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Data Recovery Software for Active Directory Now Supports Windows Server 2008

Systems administrators can recover failed Windows Server 2008 Active Directory resources directly from corrupted databases

Mountain View, CA (PRWEB) June 23, 2009 -- OfficeRecovery.com announces support for the most recent release of Microsoft Windows Server in its Recovery for Active Directory software. Corrupted Active Directory resources can be now restored for the entire Windows Server product line, including 2008, 2003 and 2000 Advanced Server.

The data restored from corrupted resources database is inserted into current Active Directory of the server that the recovery utility has been launched on. As a result, resources, services, user information and other data from corrupted Active Directory become instantly manageable.

[Recovery for Active Directory does not rely on pre-existing backups to restore data. The data is salvaged from the corrupted Active Directory storage itself. This makes the utility the only option in situations when there is no backup available.](#)

Recoveronix CEO Emil Sildos said: "A big boost of confidence for our customers who have moved to Windows Server 2008. The operating system is relatively new. Recovery for Active Directory gives systems administrators a good chance of recovering AD resources in case of a catastrophic failure."

Recovery for Active Directory licenses start from US \$399 for a standard license. It is intended for individual or small business use and allows one installation and use for one server. Other types of licenses are Enterprise, allowing two installations, and 1-Year Service, a special license for companies providing data recovery services to third parties.

OfficeRecovery.com is trade name for Recoveronix, a software company in the data recovery business since 1998. More than 40 products offered by Recoveronix have provided millions of businesses and individuals the chance to regain data accessibility and integrity after the event of data corruption.

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Contact Information

Emil Sildos

Recoveronix

<http://www.officerecovery.com/activedirectory/>

+1 (800) 920-7713

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You can read the online version of this press release [here](#).



Intelestream and GrinMark Partner to Provide Microsoft Office Addin for Open Source CRM Customers

The Partnership will allow Intelestream to provide enhanced CRM functionality to the North American Open Source CRM market.

Chicago, IL (PRWEB) June 23, 2009 -- [Intelestream, Inc.](#), the leader in Open Source Customer Relationship Management (CRM) consulting, today announced the company has formed a strategic partnership with GrinMark to provide North American customers with the Microsoft Office Addin for SugarCRM, *intelecrm*[™], and *info@hand* applications. Intelestream will also offer other Grinmark software solutions including the Activities Monitor, Travel Calendar, and GrinMark Machine Parks.

"We recommend GrinMark's Microsoft Office Addin because it is affordable and integrates the entire suite of MS Office applications with the open source products we support," states Intelestream's CEO Jason Green. "Up until recently, this market has been dominated by cost-prohibitive applications with limited functionality. GrinMark finally changes that with a richer functioning product for half the price."

"A GrinMark / Intelestream partnership makes a lot of sense. We have developed a great product and now Intelestream can help us by expanding it deeper into the Open Source CRM arena, where Intelestream is well respected as a leading player," states GrinMark CEO Alexey Grinevich.

Functionality: Microsoft Office Addin for SugarCRM, *intelecrm*[™], and *info@hand*

Intelestream recommends the addin as an affordable solution for users that depend heavily on both MS Office and Open Source CRM applications when doing business. The solution, which seamlessly integrates the two environments, has a rich functionality that includes the following:

Outlook Integration:

- * Contact Synchronization
 - * Email Archiving to multiple objects within the CRM
 - * CRM Lead Creation from within Outlook
- Archiving Microsoft Office files to multiple Objects within the CRM:

- * Supported file types include Word, Excel, PowerPoint, MS Project, and Visio
- Advanced GrinMark Activity Monitor:

- * Central portal for monitoring all Calls, Meetings, Tasks, and Reminders
- * Allows multiple users to observe activities

Create Mail Merge documents with MS Word adding data automatically from the CRM:



- * MS Word templates stored centrally in the CRM Documents module
- * Finished documents sent to recipients with Outlook, archiving a copy to the CRM

Integration with Windows Explorer "Send To" menu:

- * PDF documents, images and other files could be archived to the CRM directly from Desktop or other folder window

Service and Availability of The GrinMark Microsoft Office Addin:

The GrinMark MS Office Addin is available for purchase through Intelstream as part of a CRM implementation package or as a stand-alone product. The floating software license allows a single user to log on at home, at work, or on the road.

The application can be customized by Intelstream to meet the needs of virtually any use case.

Additionally, The GrinMark MS Office Addin is available for Intelstream's affordable and remotely hosted [intelecrm™](#) product. More information, including the scheduling of a free demo, can be obtained by visiting www.intelstream.net or by calling the company directly at (800)391-4055.

About Intelstream Inc.

Intelstream Inc. is a Chicago based Customer Relationship Management (CRM) product development and consulting firm that offers solutions related to business processes and CRM technology. Intelstream is the creator of the esteemed [intelecrm™](#) application and specializes in the deployment of custom tailored CRM solutions for individual organizations, the development of industry specific software verticals, and value added enhancements to open source CRM software applications. With Intelstream's diverse team of experts in both business and technology, the company is made up by many of the brightest minds in the CRM industry.

Further information about the premier provider open source CRM consulting services and products, please visit the company's website: [click this link](#).

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Contact Information

Ray Stoekicht

Intelestream, Inc.

<http://www.intelestream.net>

(800) 391-4055

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You can read the online version of this press release [here](#).

News Image





Train Signal Releases Windows Server 2008 MCITP Server and Enterprise Administrator Training Packages

With Eye Toward Economy, Train Signal's Newest Computer Training Packages Offer Comprehensive Training at a Fraction of the Cost of Traditional Education

Rolling Meadows, Ill. (PRWEB) June 22, 2009 -- Train Signal, the global leader in professional [computer training](#), today announced the release of the company's Windows Server 2008 MCITP Server and Enterprise Administrator Training Packages, comprehensive computer training programs designed for those looking to further develop their knowledge of Windows Server 2008 and customers looking to earn their [MCITP](#) Server or Enterprise Administrator certification.

The Windows Server 2008 MCITP Server Administrator training package feature more than 50 hours of video instruction on 7 DVDs, and the Windows Server 2008 MCITP Enterprise Administrator training package features more than 72 hours of video instruction on 13 DVDs. Students can access the training in a variety of file formats, including iPod, WMV and AVI video, to make learning convenient anywhere. Students can also print out the instructor's notes to follow along more easily and facilitate the learning process. Each package also includes the award-winning Transcender practice exam.

"As the economy remains in a fragile state, more people are looking for ways to become more marketable," said Iman Jalali, Train Signal's Director of Sales and Marketing. "We are pleased to offer this complete training package to help everyone from beginners to experienced administrators develop their skills and enhance their careers."

With the U.S. unemployment rate approaching a staggering 9.1 percent, more and more people are looking for ways to improve their IT skills, but don't have the time or money to pay for classes or commit to traditional education methods to obtain the expertise they need. Offering a wide range of training packages, Train Signal allows customers to get the training and certification they desire through "Total Experience" computer-based training that can be completed at the user's pace, all at a significantly lower cost.

"Unlike other computer training programs on the market today, Train Signal's programs combine instructions from working professionals and scenario-based training, giving students the best chance for real world success," said Scott Skinger, President and Founder of Train Signal. "In today's economy, acquiring and developing the skills to compete as a marketable, in-demand potential employee are key - Train Signal's programs can help develop the knowledge you need to succeed in these trying times."

About Train Signal

Founded in 2002, Train Signal provides computer-based "Total Experience" training that gives individuals the tools and confidence to tackle real-world challenges, pass their certification exam and succeed in today's competitive global IT market.



Train Signal offers a wide range of training packages covering Microsoft, Cisco, CompTIA, VMware, and Microsoft Office. In addition to its Windows Server 2008 Active Directory, Exchange 2007, and SharePoint 2007 courses, Train Signal offers training for over forty-eight different courses including: Windows Server 2008, Microsoft Office 2007, VMware ESX Server, Cisco CCNA and Cisco CCNP. A privately-held company, Train Signal is based in Rolling Meadows, IL. For more information about Train Signal, please visit www.trainsignal.com.

Contact:

Michael Beno

Ruder Finn

312.329.3970

###



Contact Information

Michael Beno

Ruder Finn

<http://www.TrainSignal.com>

312-329-3970

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You can read the online version of this press release [here](#).



Big Nerd Ranch Announces Cocoa II Bootcamp, July 13-17, 2009

This new Cocoa II class provides the framework for developers with prior experience in Cocoa, or who have already taken Cocoa Bootcamp, to take their existing abilities to the next level. For the truly motivated learner, the new bootcamp is taught back-to-back with Cocoa I Bootcamp, providing students with the opportunity to go from Cocoa beginner to Cocoa master in two short weeks.

(PRWEB) June 13, 2009 -- Big Nerd Ranch, Inc., premier provider of intensive classes for programmers, web developers and system administrators, has recently reconfigured its approach to Cocoa instruction. This year, the training company, which has built a reputation for educational excellence, identified a growing need for advanced level classes for Cocoa developers. To meet that need, Big Nerd Ranch has developed Cocoa I and Cocoa II Bootcamps, with the first Cocoa II Bootcamp scheduled for July 13-17, 2009.

"For the past eight years, we have taught countless Cocoa training classes for developers with an interest in Cocoa coding with an intensive week-long accelerated approach that brings virtual novices to becoming confident Cocoa developers," said Aaron Hillegass, Big Nerd Ranch founder and president. "However, in that time, Cocoa has increased its sophistication and complexity of tools and capabilities, resulting in increased pressure on Cocoa developers to adopt new skills in order to remain competitive."

The new class provides the framework for developers with prior experience in Cocoa, or who have already taken Cocoa Bootcamp, to take their existing abilities to the next level. For the truly motivated learner, the new bootcamp is taught back-to-back with Cocoa I Bootcamp, providing students with the opportunity to go from Cocoa beginner to Cocoa master in two short weeks.

"Many of the developers who have taken our Cocoa Bootcamp, even from two or three years ago, have expressed a need to further refine their skills to fully integrate recent enhancements into their application development," Hillegass continued.

The class builds on the Cocoa I Bootcamp syllabus and provides even more in-depth Cocoa training on advanced features like integrating custom text into applications, and supporting Spotlight, Quick Look and AppleScript. The syllabus also includes:

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- Authoring an Apple Help book
- Delivering applications with Package Maker
- Using the Sparkle framework to deliver automatic updates to an application
- Building an application that renders OpenGL graphics and implementing a 2-dimensional slider control
- Building a status item for the menu bar and control its default behavior with a custom system preference pane
- Using advanced-level features of Interface Builder
- Analyzing Cocoa code with LLVM/CLANG instead of GCC
-



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Contact Information

Jaye Boyer

Big Nerd Ranch, Inc.

<http://www.bignerdranch.com/index.shtml>

404-478-9005

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You can read the online version of this press release [here](#).



McKesson Medical-Surgical Selects DataLens System to Automate Product Data Mastering

Leader in Product Data Mastering chosen by nation's oldest and largest healthcare services company

Westminster, Colo. (PRWEB) June 22, 2009 -- Silver Creek Systems®, the pioneer and leader in automated Data Mastering, including product data quality, integration and governance announced today that their DataLens™ System was selected by McKesson Medical-Surgical to automate the processes that enable the creation, standardization, enrichment, and repurposing of their product data -- reducing costs while assuring higher quality and usability of their data.

The DataLens System uses semantic-based technology to perform real-time, automated Data Mastering -- the process of getting data 'right' and keeping it 'right' -- as a plug-in to existing systems or processes. Semantic recognition classifies and standardizes data irrespective of format or source and delivers it back in a format compliant with enterprise data standards. This approach has been shown to be faster, less expensive, more scalable, and more tolerant of unstructured data than conventional data integration and data quality approaches.

"McKesson has a long history of being a leader and innovator in the healthcare industry," said Barbara Mowry, President and CEO of Silver Creek Systems. "They recognize that quality information is key to providing better products and services to their customers - and ultimately better healthcare. We are very pleased to have a healthcare innovator like McKesson as a customer."

About Silver Creek Systems

Silver Creek Systems' automated data mastering solutions enable enterprise-wide standardization and integration of the information that drives critical aspects of MDM, PIM, systems migration, data quality and governance. Its DataLens™ System uses next-generation semantic technology to standardize, enrich, match and repurpose product data from any source - reducing implementation time, cost and risk while improving quality. Market-leading companies in retail, distribution, manufacturing, high tech, healthcare, telecom, energy and others use the DataLens System to increase the value and usability of data in applications from search and merchandising to global data synchronization, inventory management and procurement. For more information, visit www.silvercreeksystems.com.

Silver Creek Systems and DataLens are trademarks of Silver Creek Systems, Inc.

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Contact Information

Kurt Schmidt

Silver Creek Systems

<http://www.silvercreeksystems.com>

720-891-4344

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You can read the online version of this press release [here](#).



Lumension Announces General Availability of Its Next Version of Endpoint Security Solution to Protect Against Data Loss and Ensure Endpoint Protection

Enhancements to Lumension® Endpoint Security Provides Powerful Data Protection, Improves Operational Efficiency, Lowers Cost of Ownership

Scottsdale, Ariz. (PRWEB) June 22, 2009 -- Lumension®, the global leader in operational [endpoint security](#), today announces general availability of Lumension® Endpoint Security (formerly Sanctuary) version 4.4, which includes [Lumension® Device Control](#) and [Lumension® Application Control](#). This latest version includes enhancements in encryption, platform support, and optimized reporting for powerful data protection and enforcement of policies for removable devices such as USB thumb drives and media to help protect organizations from the loss of sensitive data.

New enhancements and key features to Lumension® Endpoint Security v4.4 include:

- Enhanced Encryption Capabilities - ensures customers are provided with the most reliable, safe and secure data protection solution with full, unlimited capacity encryption capabilities from the endpoint, administrator-defined passwords. The Lumension Cryptographic Kernel (LoCK) encryption technology is in the process of being validated for FIPS-140-2 (level 2) certification
- Expanded OS Platform and Virtualization Support - extended support for Windows Server 2008, SQL Server 2008, and virtualized server configurations allow organizations to reduce total cost of ownership and supports server-side cost reduction and "green" initiatives
- Extended Reporting and Database Optimization - new Syslog support and database optimization lowers administrative burden, reduces database footprint, increases query speeds, and improves maintenance for lower administration costs

"Data protection continues to remain a significant priority for many enterprises today and in order for enterprises to protect sensitive data, they need to adopt proactive security methodologies to safeguard confidential information," said Dee Liebenstein, vice president of product management. "The new enhancements to Lumension® Endpoint Security are a continued effort to provide our customers with improved product features and functionalities, further help organizations mitigate and manage their risk and protect vital information with improved management in order to keep costs to a minimum."

Availability:

Lumension® Endpoint Security v4.4 is now available worldwide. Get a free trial of the latest version of [Lumension® Device Control and/or Lumension® Application Control](#).

Resources:

[Portable Panic: The Evolution of USB Insecurity](#)
[New Insider Threat Emerges in the New Economy](#)

About Lumension Security, Inc.:

Lumension Security, Inc., a global leader in operational endpoint security, develops, integrates and markets



security software solutions that help businesses protect their vital information and manage critical risk across network and endpoint assets. Lumension enables more than 5,100 customers worldwide to achieve optimal security and IT success by delivering a proven and award-winning solution portfolio that includes Vulnerability Management, Endpoint Protection, Data Protection, and Reporting and Compliance offerings. Lumension is known for providing world-class customer support and services 24x7, 365 days a year. Headquartered in Scottsdale, Arizona, Lumension has operations worldwide, including Virginia, Utah, Florida, Luxembourg, the United Kingdom, Spain, Australia, India, Hong Kong and Singapore. Lumension: IT Secured. Success Optimized.® More information can be found at lumension.com.

Lumension, the Lumension logo, are trademarks or registered trademarks of Lumension Security, Inc. All other trademarks are the property of their respective owners.

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Contact Information

Cindy Kim

Lumension

<http://blog.lumension.com/video/Whats-New/>

(480) 444-1603

Online Web 2.0 Version

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News Image





Aberdeen AXIS Report Recognizes Dimensional Insight as True Contender in the Business Intelligence Space

Leading independent BI vendor, Dimensional Insight, demonstrates ability to perform alongside major BI conglomerates in Aberdeen AXIS Report on Business Intelligence: Reporting and Analytics.

(PRWEB) June 21, 2009 -- Dimensional Insight, a leading independent provider of dashboard, reporting and analytics software and services announced today its inclusion in the Business Intelligence: Reporting & Analytics (BIRA) AXISTM Report released by Aberdeen Group, a Harte-Hanks Company (NYSE:HHS). Aberdeen's AXISTM is a report that provides a competitive intelligence perspective that allows organizations insight into the technology providers that helped leading companies achieve superior performance. Recognized as a 'Contender' in the business intelligence space, Dimensional Insight has exhibited the ability to consistently deliver value to its users by ensuring the achievement of measurable value for their investment while also demonstrating the ability to continually support and service its rapidly expanding user community.

Of the scores of companies present in the business intelligence industry, Dimensional Insight was acknowledged for its performance alongside twelve of the industry's most recognized vendors. Vendors were evaluated based on their ability to provide customers with reporting and analytics solutions that enabled the improved management of KPIs and business outcomes.

"The Aberdeen AXIS Methodology evaluates vendors in a critical area; their ability to provide tangible and measurable value to their users. Aberdeen's philosophy of letting end-user organizations 'speak' for themselves is truly the differentiator between the AXIS and other analyst-driven reports. Our customers have been able to achieve Best-in-Class status because we empower them with all the tools necessary to rapidly deploy BI applications, automate the report generation process, and manage total cost of ownership," states Lauren McCollem, Director of Marketing for Dimensional Insight.

"With the launch of Dimensional Insight's The Diver Solution™ 6.2, the latest version of our highly integrated business intelligence suite, users are going to be even better equipped to influence the decision-making process in business-critical areas," explains Frederick A. Powers, President & CEO of Dimensional Insight. "Ensuring that users have access to information is just part of the BI equation. Organizations need to focus on bringing BI to the next-level by making this information actionable so users can make decisions that take the organization in the right direction - it's a highly complex task and traditional BI vendors have historically fallen short in this area. Our latest release addresses this issue making it easier for end-users to make an impact."

"Dimensional Insight is unique among the solution providers covered in this AXIS report," states David Hatch, Vice President and Group Director at Aberdeen Group. "The company has been developing and marketing its BI reporting and analytics solutions for two decades, during which time no outside funding or acquisitions have distracted from the primary objective of delivering technology that is truly customer-driven. This has also allowed Dimensional Insight to integrate and automate the full continuum of data management - from data collection and integration, all the way through to information deliver via dashboards, reports and analytic applications."



To obtain a copy of The Business Intelligence: Reporting & Analytics (BIRA) AXISTM Report visit:
<http://www.dimins.com/axisreportform.html>

ABOUT ABERDEEN AXIS - Focused on Aberdeen's Business Intelligence research, this AXIS Report is based on 2,094 respondents from 7 benchmark studies conducted between Q1 2008 and Q1 2009. Solution providers covered in this report were asked in Q1 2009 to complete an extensive questionnaire regarding their company's overall status and operational performance. Follow-up interviews were conducted with the evaluated vendor's customers in March, April and May 2009.

ABOUT ABERDEEN GROUP, A HARTE-HANKS COMPANY (NYSE:HHS) - Aberdeen Group is the leading provider of fact-based research focused on the global technology-driven value chain. Since 1988, Aberdeen's research has been helping corporations worldwide become Best-in-Class. Having benchmarked the performance of more than 644,000 companies, Aberdeen is uniquely positioned to provide organizations with the facts that matter - the facts that enable companies to get ahead and drive results. Aberdeen's research is relied on by more than 2.5 million readers in over 40 countries, 90% of the Fortune 1000, and 93% of the Technology 500.

ABOUT DIMENSIONAL INSIGHT - Dimensional Insight offers business intelligence solutions that integrate your disparate data sources into one cohesive view so that managers, analysts, and executives can access business-critical data quickly and intuitively. Dimensional Insight's reporting and data analysis suite - The Diver Solution™ - empowers users to make higher quality and timelier decisions by providing the right information, to the right people, at the right time. From a single point of entry, users access, analyze, and create reports from information that is customized to their individual needs. This powerful web-based approach ensures that all users are working from the same information and collaborating together seamlessly.

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Contact Information

Lauren McCollem

Dimensional Insight

<http://www.dimins.com>

781-229-9111

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Integrated Data Storage, Inc. Named to Crain's "Fast 50" List

The recession is proving irrelevant for one Chicago-area business. Recently named to Crain's Chicago Business "The Fast 50" list, Integrated Data Storage, LLC's growth is on the fast track in spite of the economic downturn. A complete data storage solutions integrator, the company has earned a nod as one of the Chicago area's fastest-growing businesses.

Chicago, IL (PRWEB) June 17, 2009 -- When Crain's Chicago Business released its "Fast 50" list earlier this month, Integrated Data Storage, Inc. (IDS) landed in the number 15 slot. A full-service storage solutions provider that offers best-of-breed solutions for data storage, IDS earned the recognition for its impressive 967% five-year growth rate. As a result of this phenomenal proliferation, the company has been deemed one of the Chicago area's fastest-growing businesses. A complete list of all the hardware, software and disaster recovery services that merited Integrated Data Storage this honor can be viewed online at <http://www.IntegratedDataStorage.com>.

According to a May 29, 2009 Reuters report, "Business investment spending tumbled a record 36.9 percent" in the first quarter of 2009, an indication that the nation's 17-month-old economic downturn continues. While many businesses are suffering as a result of the recession, a select few are booming. Integrated Data Storage Solutions happens to be one of the latter. A premier storage solution provider, IDS opened three new offices in recent months, expanding its reach to Wisconsin, Kansas City and Seattle, Washington, even as the rest of the country is scaling back.

With record-setting revenues and the claiming of new market territories taking place in spite of the economy, there appears to be no end in sight to Integrated Data Storage's fast-forward growth. IDS founder and principal, Alan Dorrian, explains, "Our revenue will continue to increase as the company adds clients and services and as we upgrade and expand installation with our existing clients."

How has IDS managed to defy the odds so resoundingly? A 2008 Graziadio business report points to one reason. Titled "The Cost of Lost Data," the report revealed that "several sources in the computer literature suggest that the value of 100 megabytes of data is valued at approximately \$1 million, translating to \$10,000 for each MB of lost data." At price tags like that, no business can afford to skimp on data storage and recovery solutions.

Integrated Data Storage's success, however, doesn't fully hinge on businesses being scared stiff into taking advantage of its custom solutions. The company's robust, integrated solutions also offer a great return on investment. Indeed, they ensure that IDS customers gain maximum return from their storage technology investments. In addition, the company's deduplication and VMware services provide data storage and operating systems savings.

For more information on Integrated Data Storage's "Fast 50" list nod, contact Matt Massick at (312) 334-6400 or email him at jdorrian@idstorage.com. To learn more about the full range of hardware, software and disaster recovery solutions the company provides, visit <http://www.IntegratedDataStorage.com>.

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Contact Information

Jeffrey Dorrian

Integrated Data Storage

<http://www.integrateddatastorage.com>

312-334-6408

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eMag Solutions Offers On-site Data Collection for Law Firms and Corporations

eMag Solutions, LLC, an international provider of enterprise content management (ECM) and electronic discovery solutions, offers unmatched international on-site collection capabilities.

Cardiff, Wales (PRWeb UK) June 18, 2009 -- Companies doing business around the world are subject to a wide array of data protection and privacy laws based on each individual location. The different laws governing day-to-day operations are generally manageable; however, when litigation, regulatory or compliance matters arise that require data collection from multiple countries those rules may impose significant challenges affecting the companies' discovery efforts. Many countries enforce privacy laws that require all data or certain types of data not be exported from that country for any reason. In particular, the European Union's Directive on Data Protection and Privacy imposes strict standards on how personal data should be handled and limits the ability of this information to be transferred to third parties outside of the member nations of the European Union.

The EU Data Protection Directive states that personal data can only be transferred to third countries that provide "adequate protection," thus creating problems for American multinational firms operating in transatlantic markets. Often, companies based in Europe and Asia have specific concerns about sending data to the United States due to the limited protections afforded to personal data in the US. Additionally, Tax Havens also impose limitations on the movement of data outside of the borders of certain limited geographic areas.

To assist corporations and law firms around the world who must comply with these diverse regulations, eMag Solutions, LLC, an international provider of enterprise content management (ECM) and electronic discovery solutions, offers unmatched international on-site collection capabilities. In addition to having the flexibility to be almost anywhere at anytime, eMag is able to process massive amounts of data without that data ever leaving a client's facility. eMag Solutions offers a dedicated, full-service facility based in the UK, providing eMag staff with easy access to major European, Asian, and African client locations.

In the past year, eMag has performed data collection and processing in 19 different countries around the globe. More than eight petabytes of data have been processed at on-site locations, including restoration and processing of more than 250,000 backup tapes. eMag's on-site processing services have included forensic collections, tape cataloging, tape restoration, e-mail extraction, date and keyword filtering, de-duplication, near duplicate identification, creating TIFF images, and load file creation.

As part of a large global investigation, for example, eMag performed tape restoration, e-mail extraction and de-duplication work on-site in several locations in the Far East including Tokyo, Taiwan, Singapore, Hong Kong and Seoul. In this case, the e-mail extraction was for a five-year period and covered a variety of languages and dialects. All restoration and processing equipment along with the software, people and procedures were provided by eMag Solutions, with no connection to internal systems or networks (only space and power were provided locally).

eMag has completed multiple projects in nine different European countries ranging from duplication of simple backup media up through restoration of legacy tapes where the original infrastructure was no longer in place and the client had previously been unable to gain access. In addition to work in various Asian and European countries



in conjunction with local data privacy laws, eMag has also performed work in several Tax Havens including Jersey, Guernsey, and Switzerland.

In addition to international data privacy considerations, eMag delivered on-site processing services in 22 U.S. states in the past year, regularly traveling to client sites to perform work to ensure data never left the client's facility. eMag has even developed temporary processing centers within client facilities to handle large, multi-petabyte jobs. Domestic and multinational corporations and law firms alike are routinely depending on eMag Solutions to deliver the on-site data collection services they need performed in various locations around the world. For more information, contact Brett Tarr at [btarr @ emagsolutions.com](mailto:btarr@emagsolutions.com) or by phone at 678-608-1613.

About eMag Solutions:

eMag Solutions, LLC is an international Patriarch Partners company headquartered in Atlanta, GA with additional data service centers in New York City, Washington, D.C., and the United Kingdom. For more than 40 years, eMag Solutions has been helping organizations reduce business risk while preserving the attractive economics of storing critical business information offline. eMag Solutions delivers comprehensive data management and electronic discovery services, specializing in nonnative collection and restoration of disparate e-mail, user files, and data from a variety of offline sources and reconstitution and ingestion into online e-mail archive, document management, and legal review applications to proactively manage enterprise content, as well as prepare for litigation, regulatory, and compliance matters. For more information, visit www.emagsolutions.com or call 800-364-9838 or +44 (0)2920 739940 outside of the United States.

About Patriarch Partners:

Patriarch Partners, LLC is a private equity and investment firm in New York and Texas. Patriarch provides innovative financial solutions, strategic direction and operational expertise to companies undergoing periods of pervasive change. Funds affiliated with Patriarch manage assets in excess of \$6 billion and include majority and minority ownership positions in more than 67 companies.

For more information or copies of this press release, please contact:

Brett Tarr
Director of Marketing
eMag Solutions, LLC
678-608-1613

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Contact Information

Brett Tarr

eMag Solutions

<http://www.emagsolutions.com>

678-608-1613

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QL2 Appoints Retail Veteran Kerri Bumgardner to Vice President of Engineering

QL2 today announced the appointment of Kerri Bumgardner as vice president of engineering.

Seattle, WA (PRWEB) June 18, 2009 -- [QL2](#), the leading on-demand data access platform provider, today announced the appointment of Kerri Bumgardner as vice president of engineering. A seasoned executive with extensive experience in the retail industry, Bumgardner will lead QL2's development team and be responsible for delivering enterprise-class solutions for vertical industries including retail, travel, entertainment, hospitality, life sciences and information services.

"We are pleased to add a talent like Kerri to QL2's executive staff. Her leadership will help continue the positive growth and momentum we've experienced thus far in 2009," said [Russ Aldrich](#), chief executive officer at QL2. "Kerri's well-rounded background includes an ideal blend of technology and management expertise that will be key in helping QL2 reach strategic business goals. Her experience in the retail space, with companies such as Nordstrom, will be an asset as we continue to build our brand in the retail industry and beyond."

With more than 25 years of experience, Bumgardner has a strong comprehension of complex technical situations. Additionally, she has extensive experience in reengineering IT departments, drastically improving communication and reducing the total cost of ownership in business process development and change management. Beyond her technical knowledge, Bumgardner's expertise extends into hiring, evaluating, advancing and retaining personnel.

Prior to joining [QL2](#), Bumgardner was the director of merchandising systems and manager of technology support services at Nordstrom in Seattle where she was a key member of a top 500 executive team in the company. During her tenure at Nordstrom, Bumgardner held positions as the manager of technology support services and a variety of consulting roles. Bumgardner was also the vice president of network and customer operations at Telicor, Inc.

About QL2 Software, Inc.

[QL2](#) is the leading on-demand data access platform provider that delivers the right data in the right format at the right time. Organizations that depend on market information as part of their commerce strategy rely on QL2 to gain vital access to quantitative data on products and markets. QL2 lets customers quickly understand their market and make critical changes to stay aligned with their strategic objectives.

More than 270 clients in 40 countries depend on QL2 Data as a Service (DaaS) solutions for accurate and reusable data on channels and products, competitive positioning, and industry specific markets. The QL2 client-roster includes more than 100 airlines, three of the top five global pharmaceuticals, and market leaders in retail, consumer products and life sciences. Founded in 2003, QL2 was named to the 2007 Inc. 500 and 2008 Inc. 5000 list of the fastest growing private companies, the 2008 Red Herring 100, and has been included in KMWorld's 100 Companies That Matter for the past four years and Trend-Setting Products for the past three



years. For more information, please visit www.QL2.com.

Contact:

Rosie Hausler | QL2 Software, Inc. | 206-859-4224

Kim Angell | Schwartz Communications for QL2 | 415-512-0770

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Contact Information

Rosie Hausler

QL2 Software, Inc.

<http://www.ql2.com/>

206-859-4224

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News Image





Blackbaud Support Wins Top Honors

Blackbaud, Inc. (Nasdaq: BLKB), today announced that The Association of Support Professionals (ASP) has selected the company's support site as a winner of this year's "Ten Best Web Support Sites" award.

Charleston, SC (Vocus) June 16, 2009 -- Blackbaud, Inc. (Nasdaq: BLKB), today announced that The Association of Support Professionals (ASP) has selected the company's support site as a winner of this year's "Ten Best Web Support Sites" award. The 12th annual competition honors companies that showcase excellence in online service and support.

"The judges were especially impressed by Blackbaud's use of interactive technology to deliver a high-quality customer experience," said Jeffrey Tarter, ASP's executive director. "The site is much more than a place to look up answers--it's a platform for a genuine self-serve support community."

The award winners were selected by a panel of judges with expertise in web support design and implementation, using a scoring system based on 25 separate performance criteria. The 10 winning sites will be profiled in a book called "The Ten Best Web Support Sites of 2009," to be published by ASP next month.

"Being selected as a Ten Best Web Support Site winner is truly a great honor," said Jerry Zink, Blackbaud senior vice president and chief customer satisfaction officer. "Our customer support team is dedicated to providing exceptional customer service, which we achieve in part by providing comprehensive online resources and continually seeking ways to enhance them to meet our customers' needs. Customers are at the heart of everything we do--including the recent, and upcoming, enhancements to our support site."

Blackbaud was judged based on three key features of its site:

- [Blackbaud's Case Central](#), which enables customers to review and update their organization's existing cases, create a new case, or initiate a chat session for immediate online assistance
- [Blackbaud's Support Newsletters](#), which keep customers informed about the latest software information, tips for using their software effectively, and upcoming events
- [Blackbaud's Idea Banks](#), which allow customers to submit their own suggestions, add comments, and vote for the suggestions they want the most. Blackbaud's product management team can then review customer suggestions, leave feedback, and update the status of a suggestion

Additionally, the company was evaluated based on the replacement of its [user forums](#) earlier this year. "Since we implemented the new forums in February, more than 500,000 users have contributed to over 14,000 threads and 36,000 posts--we have a truly engaged community of users," said Jeff Malmgren, Blackbaud's vice president of support. "Our forums are a lively gathering place for the nonprofit community to exchange ideas, ask questions about best practices, share creative uses for Blackbaud software, collaborate, and network."



Blackbaud will also soon launch a new Knowledgebase, providing further enhancements to its now award-winning site. The new technology will power an improved search engine, an enhanced infrastructure, and the ability to subscribe to specific solution updates, so users will be notified automatically when the company updates solutions or provides a patch.

For more information on Blackbaud Support, visit www.blackbaud.com/support, or visit Blackbaud Forums at <http://forums.blackbaud.com>. To learn more about the new Knowledgebase, visit the company's [Web Sitings Blog](#)

About The Association of Support Professionals

The Association of Support Professionals is an international membership organization for customer support managers and professionals. In addition to its annual "Ten Best" awards, the ASP publishes research reports on a wide range of support topics, including fee-based support, services marketing, and support compensation.

About Blackbaud

Blackbaud is the leading global provider of software and services designed specifically for nonprofit organizations, enabling them to improve operational efficiency, build strong relationships, and raise more money to support their missions. Approximately 22,000 organizations -- including University of Arizona Foundation, American Red Cross, Cancer Research UK, The Taft School, Lincoln Center, InTouch Ministries, Tulsa Community Foundation, Ursinus College, Earthjustice, International Fund for Animal Welfare, and the WGBH Educational Foundation -- use one or more Blackbaud products and services for fundraising, constituent relationship management, financial management, website management, direct marketing, education administration, ticketing, business intelligence, prospect research, consulting, and analytics. Since 1981, Blackbaud's sole focus and expertise has been partnering with nonprofits and providing them the solutions they need to make a difference in their local communities and worldwide. Headquartered in the United States, Blackbaud also has operations in Canada, the United Kingdom, and Australia. For more information, visit www.blackbaud.com.

Media Contact:

Melanie Mathos
Blackbaud, Inc.
843.216.6200 x3307

Source: Blackbaud

Forward-looking Statements

Except for historical information, all of the statements, expectations, and assumptions contained in this news release are forward-looking statements that involve a number of risks and uncertainties. Although Blackbaud attempts to be accurate in making these forward-looking statements, it is possible that future circumstances might differ from the assumptions on which such statements are based. In addition, other important factors that could cause results to differ materially include the following: general economic risks; uncertainty regarding increased



business and renewals from existing customers; continued success in sales growth; management of integration of acquired companies and other risks associated with acquisitions; risks associated with successful implementation of multiple integrated software products; the ability to attract and retain key personnel; risks related to our dividend policy and share repurchase program, including potential limitations on our ability to grow and the possibility that we might discontinue payment of dividends; risks relating to restrictions imposed by the credit facility; risks associated with management of growth; lengthy sales and implementation cycles, particularly in larger organization; technological changes that make our products and services less competitive; and the other risk factors set forth from time to time in the SEC filings for Blackbaud, copies of which are available free of charge at the SEC's website at www.sec.gov or upon request from Blackbaud's investor relations department. All Blackbaud product names appearing herein are trademarks or registered trademarks of Blackbaud, Inc.

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Contact Information

Melanie Mathos

Blackbaud

<http://www.blackbaud.com>

843-216-6200

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News Image



The Year's Ten Best Web Support Sites