ASC Technologies Selects Dialogic® BorderNet™ SBC to Secure Call Recording in the Cloud

Support for Microsoft Azure high availability and cloud-native architecture meet critical deployment needs

PARSIPPANY, N.J. (PRWEB) February 15, 2019 -- Dialogic, a cloud-optimized applications and infrastructure solutions provider for service providers, enterprises, and developers, announced today that ASC Technologies AG, a worldwide leading software provider of omni-channel recording, quality management, and analytics, has chosen the Dialogic® BorderNet™ Session Border Controller (SBC) as a key component in the ASC neo cloud.

“We were looking for an SBC to secure call recording in our move to the cloud,” said Dr. Gerald Kromer, Chief Executive Officer, ASC Technologies AG. “The ability to deploy in Microsoft Azure using a high availability model, as well as support for SIPREC, were determining factors. Not only did the BorderNet SBC meet our needs, but its good reputation in the market, plus the exceptional assistance we received from the local development and professional services teams, put Dialogic ahead of the competition.” Added Dr. Kromer, “We also consulted an independent expert in voice and video communication over network boundaries to support us in this ambitious project. Harald Klenner, from e- Services KLENNER GmbH & Co. KG, offered the valuable advice that we explore the Dialogic SBC based on his outstanding experience working with Dialogic. His management of this project and role as experienced integrator contributed to a short project completion time.”

“We are pleased that ASC chose the Dialogic BorderNet SBC for use in the ASC neo cloud,” said Bill Crank, President & CEO of Dialogic. “The software-only, cloud-native architecture of the BorderNet SBC had all the essential features ASC required, such as high availability, performance, and management of cloud-based functions in a Microsoft Azure environment. We look forward to expanding our relationship with ASC as they grow to meet customers’ needs.”

To learn more about the Dialogic BorderNet SBC from our experts, see us at MWC19 Barcelona from Feb 25–28 in Hall 6, Stand B62. To book a meeting with us, visit https://web.dialogic.com/mwc-meet-up. Also visit the Dialogic BorderNet SBC web page for more information on its features and capabilities.


About Dialogic
Dialogic is a leading cloud-optimized solutions provider for real-time communications media, applications, and infrastructure to service providers and developers around the globe. Based in Parsippany, NJ with offices worldwide, Dialogic helps 48 of the world’s top 50 mobile operators, and nearly 1,000 application developers build and deploy on agile networks using Dialogic technologies. Learn more about how Dialogic is enabling agility by following us on Twitter @Dialogic, and visiting www.dialogic.com and the Dialogic Blog for the latest industry news, trends and advice.

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About ASC
ASC is a worldwide leading software provider of omni-channel recording, quality management and analytics addressing all enterprises with recording needs, especially contact centers, financial institutions and public safety organizations. ASC records, analyzes and evaluates interactions across all media, either as an on-premises solution or as a cloud solution. Headquartered in Germany and with subsidiaries in the United Kingdom, France, Switzerland, Romania, Dubai, the United States, Brazil, Mexico, Hong Kong, Japan and Singapore, as well as a worldwide service network, ASC is a powerful global player in its industry.
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