DocASAP Launches New Point of Care and Access Center Capabilities to Expand its Patient Access and Engagement Platform

*DocASAP’s point of care and access center capabilities will enhance acute care discharge, care coordination and access center management for care coordinators and access centers nationwide.*

HERNDON, Va. (PRWEB) November 06, 2019 -- DocASAP, the most advanced patient access and engagement platform for health systems, health plans and physician groups, today announced the launch of DocASAP’s point of care and access center capabilities to its existing platform. The solutions enable healthcare providers and health plans to optimize care coordination across the enterprise, helping improve outcomes, reduce costs and enhance the patient experience.

DocASAP’s point of care capabilities enable acute care, ambulatory care and emergency department staff to save time matching patients and health plan members with the right provider and setting at the right time, while the access center capabilities help call centers drive the same efficiencies in navigating patients and members to the optimal provider. Both facilitate frictionless, real-time and accurate online appointment scheduling and integrate with practice management systems to automate complex scheduling intake rules, protocols and workflows. The point of care and access center capabilities, in addition to the company’s consumer-facing patient access solutions, can now accommodate non-traditional visit types, such as telehealth/virtual appointments, walk-ins, home visits and phone appointments. According to an Accenture 2019 Digital Health Consumer Survey, more than half of consumers are going to non-traditional healthcare settings for conditions such as flu shots and treating physical injuries.

“DocASAP’s consumer-facing digital solutions are helping us address the access needs of our diverse patient population in an effort to create better patient experiences,” said Dr. Ashok Rai, president and CEO of Prevea Health. “By implementing DocASAP’s access center capabilities, we’ll improve care coordination efficiencies and expand our goal of delivering frictionless access.”

Other new platform tools include pre-check-in capabilities. Patients can now get approximate wait times for various locations and join a “virtual queue” to hold a place in line ahead of a walk-in or urgent care visit. Also, DocASAP’s new registration/intake capabilities enable health systems to move toward a paperless intake process by transitioning the capture of patient demographics, health insurance and questions asked on behalf of the provider, from patient check-in to the digital booking flow process.

“As patient access and care coordination increasingly become priorities among health systems and health plans, organizations are looking to innovate around making access to care easier while engaging patients and members throughout their healthcare journey,” said Puneet Maheshwari, co-founder and CEO of DocASAP. “With DocASAP Point of Care and DocASAP Access Center, our platform offers an even more comprehensive approach to supporting their access and care coordination strategies, while solidifying DocASAP’s position as the leading patient access and engagement platform in the market.”

For more information on DocASAP’s leading patient access center tools, visit: https://docasap.com/platform/access-center/

About DocASAP
DocASAP provides the leading patient access and engagement platform for health systems, health plans and physician groups. The platform addresses one of healthcare’s biggest challenges – access to care – by helping navigate patients and members to the right provider and care setting at the right time. Backed and promoted in the market by Aetna and UnitedHealthcare, DocASAP builds unique payer-provider connections with an eye towards simplified access, increased care compliance and improved population risk management. DocASAP's provider search and navigation, consumer-facing and access center scheduling, provider data management and care driven reminders help optimize access throughout the healthcare journey to improve outcomes, reduce costs and create a better experience. For more information, visit http://docasap.com or follow on Twitter @DocASAP.
Contact Information
Kenny Brooks
DocASAP
202-550-5725

Jacob Westfall (For DocASAP)
Gabriel Marketing Group
440-823-2738

Online Web 2.0 Version
You can read the online version of this press release here.