



World Class US-Based Support Now Available to avast! Anti-Virus Customers at No Cost

Walling Data to offer no-cost product support on avast! anti-virus to its customers in North America.

Hickory, NC ([PRWEB](#)) April 16, 2009 -- avast! Anti-Virus products are already known for their innovative features, affordability, and potency. As of today they will also be known for no-cost, world class US-Based product support. Walling Data, North America's top value-added distributor (VAD) of online security products, announced today that it has been named the first Authorized VAD of avast! products in North America and will be the exclusive provider of free, unlimited, U.S.-based remote and toll-free telephone support for the product suite.

All customers in North America who purchase any avast! anti-virus product from Walling Data will receive thorough product support via the telephone, email, and remote support. Additionally, Enterprise and Education customers will receive unlimited product training for their IT Departments, and product deployment assistance at no additional charge. Walling Data will offer generous discounts for education, government and nonprofit customer segments.

"We chose to work with Walling Data based on its excellent track record for recruiting and servicing customers in the education, government and nonprofit markets. It's reputation for providing top notch customer service in these segments is unheard of," said Eduard Kucera, Chairman of Alwil Software A.S. "Walling Data's support team is one of the most seasoned and best all around, they are fully trained and prepared to offer full support on our product line. We're confident this relationship will be a rewarding one for our mutual customers."

"avast! anti-virus products have been requested by our customers for some time. It's a logical step to bring the brand on-board here at Walling Data, to further establish our position as a leader in security software distribution. We are pleased to offer the product line backed with our world-class support offerings, based here in the US.," said Luke Walling, founder and president of Walling Data.

He continued, "Customers of all sizes from a single home computer to thousands of computers in an Enterprise environment can pick up the phone and call for expert consultation before and after the sale without having to worry about being charged, or more importantly, worrying about wasting valuable time with low-level untrained support staff."

All calls will be fielded from Walling Data's call center in Western North Carolina. Wallings' offices are staffed by highly trained, seasoned technology engineers who currently handle an average of over 400 support calls per day. The VAD's support services have been reviewed as top notch by more than 75,000 consumers, resellers and enterprise users across the continent.

Walling Data provides no-cost, unlimited support not only for avast! but for all products it distributes. This helped the distributor earn its rank as the one of the oldest and highest volume distributors of online security products in North America.



Walling Data offers two methods for easy purchasing; via its easy online ordering portal at <http://www.avastusa.com> or with its domestic sales team via phone at 866-833-5727.

About Walling Data:

Founded in 1994, N.C.-based Walling Data is a value-added distributor of security products for resellers, small businesses, education, and government institutions. Walling Data is the nation's first distributor of avast! Anti-Virus products providing no-cost, unlimited, U.S.-based remote and toll-free telephone support. It is also the only value-added distributor for Cymphonix Network Composer, an award-winning device that helps companies control and monitor users compliance with internet usage policies. For more information, visit <http://www.wallingdata.com> or <http://www.avastusa.com>.

About ALWIL Software a.s.:

For 20 years, ALWIL Software has produced antivirus products that have been developed into the multi-award winning avast! antivirus product line, making avast! one of the most matured and tested products on the antivirus market. Headquartered in Prague, in the Czech Republic, ALWIL Software develops and markets avast! antivirus products that protect every major type of vulnerable device. Further details about the company and its products can be found on ALWIL's corporate website, www.avast.com.

About avast! antivirus products:

avast! is the multi-award winning antivirus product line from ALWIL Software a.s., which is ICSA Labs, and Checkmark certified (for both antivirus and anti-malware). avast! antivirus regularly receives the Virus Bulletin 100% award, for detection of 100% of in-the-wild viruses, and is an SC Awards winning product.

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Online Web 2.0 Version

You can read the online version of this press release [here](#).