



Call Center Software Without the Hefty Price Tag

Contemporary Web Plus Completes Call Center Software Suite Allowing Call Centers a Comprehensive Web-Based Scheduling, Messaging and Task Management Solution.

Scottsdale, AZ ([PRWEB](#)) December 20, 2007 -- Contemporary Web Plus, Inc.'s introduction of its MessageRover phone message database and notification system rounds out a complete low-cost suite of call center software products (www.call-center-software-systems.com). The combination of three web-based systems, MessageRover, Appointment-Plus, and Virtual Assistant Manager provides call centers dynamic call center software applications that are hosted by Contemporary Web Plus without the need for capital investments. The combined software solution allows clients to receive instant notifications as call center agents take messages, schedule appointments and work on client tasks. Clients can also log in to their accounts at any time for real time updates.

Contemporary Web Plus' Appointment-Plus application has been a call center industry leader for web-based scheduling software for many years. Call centers utilizing Appointment-Plus include many of the largest call centers in the North America. Recognizing industry trends, Contemporary Web Plus realized that the use of virtual assistants was becoming more accepted by both large and small businesses, and the general public. Call centers and answering services picked up on this trend and began to offer virtual assistant and concierge services to their clients. Virtual Assistant Manager (www.virtualassistantmanager.com), the first web-based software system for the virtual assistant industry, allows call centers to more easily provide this service.

Recognizing that the Appointment-Plus and Virtual Assistant Manager did not address the fundamental telephone message taking needs of call centers and answering services, Contemporary Web Plus introduced MessageRover software to complete its call center suite of products. MessageRover distinguishes call center offerings from standard phone message systems by allowing call center clients the ability to retrieve their messages anytime, anywhere via the Internet. Clients can be automatically and immediately notified that messages have been taken by both email and text message. In addition, MessageRover automatically creates a permanent and reportable database that can be accessed via client log in.

All three products are web-based, so call centers can take advantage of all of these features without the addition of any hardware. This results in a speedy implementation timeline. In addition to being easy to implement, the systems are easy on the budget. Each is billed on a per-client basis, so there is no large, up-front outlay of money. This makes it easy for call centers and answering services to use the software on an as-needed basis.

Robert La Loggia, President of Contemporary Web Plus, noted, "Our appointment scheduling software system, Appointment-Plus, has been so popular with call centers that we decided to develop additional web-based products that could be utilized by call centers. Allowing call centers to implement any or all of these web-based systems without the need for hardware or capital investment is a tremendous benefit."

For additional information about any of these useful call center software applications or to see demos, please visit www.call-center-software-systems.com.

About Contemporary Web Plus, Inc.:

Contemporary Web Plus, Inc. is a software development company based in Scottsdale, AZ. Contemporary Web Plus specializes in web-based software applications that demonstrate immediate value in their ease-of-use,



simplicity and price. The popular product line includes Appointment-Plus, and industry leading online appointment scheduler, Virtual Assistant Manager, the first web-based software system for personal assistants, and MessageRover, an online phone message management system. Clients include Fortune 500 companies, governments, schools, small/medium sized businesses and single service providers. For information on our call center products, visit www.call-center-software-systems.com.

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