EvergreenHealth Deploys PatientKeeper Charge Capture Software to Improve Revenue Cycle Management

*Kirkland, Washington* hospital uses PatientKeeper to maximize billing accuracy and efficiency.

Waltham, MA (PRWEB) June 18, 2013 -- EvergreenHealth recently went live with PatientKeeper® Charge Capture™ software as part of an initiative to streamline workflow for its 800 physicians and improve revenue cycle management at the organization.

EvergreenHealth is a public hospital district and community-based health care organization that operates a 275-bed acute care hospital in Kirkland, Washington. It serves more than 400,000 residents in its primary service area of northern King and southern Snohomish counties.

Charge capture automation is the first phase of EvergreenHealth’s PatientKeeper deployment. The hospital has plans to deploy PatientKeeper Analytics™, PatientKeeper PQRS™, and PatientKeeper Sign-Out™.

PatientKeeper replaces a previously implemented electronic charge capture solution.

PatientKeeper is integrated with EvergreenHealth’s Cerner® system to share patient data and to allow physicians, billers, and coders to launch PatientKeeper Charge Capture and display charge status from within their familiar Cerner environment.

“PatientKeeper has a proven track record of successfully integrating with hospital billing systems to automate physician charge capture in a way that benefits the organization’s entire finance operation,” Jamie Trigg, Director of IT applications at EvergreenHealth, said. “And PatientKeeper’s code edits will allow the system to be highly customized to meet the billing needs of each department within our organization.”

“Physicians at EvergreenHealth are excited to have an easier, more intuitive way to accurately submit charges and hand off patient care at the end of a shift,” said Dr. Juan Aragon, MD, director of medical specialties and medical staff at EvergreenHealth. “In particular, the ability to use standard clinical terminology, instead of the language of billers and coders, is extremely appealing.”

PatientKeeper software provides an automated billing workflow that easily fits a clinician's work style, supports ICD-9 and ICD-10 codes, and dramatically reduces lost charges and lag days. The system contains a robust analysis and reporting tool for analyzing PatientKeeper Charge Capture data, and a solution for capturing and reporting PQRS measures to CMS. To enhance usability, the software enables physicians, billers and coders to use clinical or financial terminology most familiar to them, which avoids confusion and miscommunication that can delay billing and collections.

“We’re pleased to have this opportunity to help one of the premier healthcare provider organizations in the Pacific Northwest streamline its professional fee charge capture processes,” Paul Brient, PatientKeeper’s president and CEO, said. “Our technology equips EvergreenHealth to make a smooth transition to ICD-10 and improve patient care by enhancing communication among physicians.”

About PatientKeeper
PatientKeeper® Inc. is the leading provider of healthcare applications for physicians, and KLAS’s 2012
Category Leader in “Clinical Portals/Aggregation”. PatientKeeper’s highly intuitive software streamlines physicians’ workflow to improve productivity and patient care. PatientKeeper’s CPOE, physician documentation, electronic charge capture and other applications run on desktop and laptop computers and popular handheld devices and tablets. PatientKeeper’s software integrates with existing healthcare information systems to create the most effective solution for driving physician adoption of technology, meeting Meaningful Use, and transitioning to ICD-10. For more information about PatientKeeper, which is headquartered near Boston, Mass., visit www.patientkeeper.com or call 781-373-6100.
Contact Information
David Domeshek
PatientKeeper
(781) 373-6232

Kathy Ruggiero
PatientKeeper
(781) 373-6433

Online Web 2.0 Version
You can read the online version of this press release here.