New Novant Health MyChart Collaboration Improves Access to Health Records for Triad Patients

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WINSTON-SALEM, N.C. (PRWEB) January 22, 2018 -- Novant Health is improving access to patients’ health information through a new MyChart collaboration, called “Happy Together,” that went live on Sunday, Jan. 14. The collaboration between the two largest Winston-Salem healthcare organizations, Novant Health and Wake Forest Baptist Health, improves patient care by merging critical health information for patients.

Before the change, Winston-Salem healthcare patients needed to maintain a separate MyChart account for each of the two Epic organizations if they received care at Novant Health and Wake Forest Baptist Health. The new efficiencies created by “Happy Together” allows patients access to their health information in a single MyChart account, even if they do not have an active MyChart account set up at both organizations.

After “Happy Together” successfully went live on Sunday, about 6,700 Novant Health patients had already connected their accounts by midnight on Wednesday, Jan. 17.

In addition to patient convenience, the change allows healthcare providers better and safe access to important patient records they need for improving quality and coordination of care for patients.

“‘Happy Together’ for MyChart will allow patients to combine data from the two systems into a single view to improve their understanding of medications, lab results, plan of care and follow up appointments,” said Dr. Keith Griffin, Chief Medical Informatics Officer for Novant Health. “It is truly a major step forward towards the goal of patient engagement and elimination of barriers of information and confusion.”

With the initial launch, patients are only able to access information between Novant Health and Wake Forest Baptist Health. Novant Health plans to continue efforts to expand this program in the future to include other health organizations that use Epic.

“Novant Health is committed to making care as easy and convenient as possible for our patients,” said Dave Garrett, Novant Health senior vice president and chief information officer. “Through the interoperability provided by ‘Happy Together,’ Novant Health can ensure our patients’ medical records are easily and securely accessed – so our patients can receive care when and where they need it most.”

About Novant Health
Novant Health is an integrated network of physician clinics, outpatient facilities and hospitals that delivers a seamless and convenient healthcare experience to communities in Virginia, North and South Carolina, and Georgia. Named in 2016 by Becker’s Hospital Review as one of the nation’s 150 best places to work in healthcare, Novant Health consists of more than 1,380 physicians and nearly 24,000 employees and provides care at 530 locations, including 14 medical centers and hundreds of outpatient facilities and physician clinics. In
2015, the health system provided more than $706 million in community benefit, including charity care and services.

For more information, please visit our website at NovantHealth.org. You can also follow us on Twitter and Facebook.
Contact Information
Greg Sullivan
Novant Health
+1 (336) 287-4203

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